

What is Accreditation Canada?

Accreditation Canada is a not-for-profit organization that is dedicated to working with patients, policy makers and the public to improve the quality of healthcare and social services for all since, 'Better Quality means Better Health'.

The Mohawk Council of Akwesasne, Department of Health has been associated with Accreditation Canada since 2004 and received its first sign of Accreditation certification and recognition in 2005. Akwesasne is a large organization as compared to other first nation communities, and our quality standards are measured against other mainstream sources across Canada; such as large health centers and hospitals.



Accreditation On-site Survey Preparation

Over the past year, our staff has been participating in the completion of self-assessment surveys applicable to their programs. Once surveys are completed they are entered into a portal that generates a report that is given to Program Managers to address any areas identified for quality improvement with action plans.

The on-site survey is conducted every four (4) years.

During the week of October 15-18, 2018, the Accreditation Canada surveyors will be visiting Akwesasne to conduct an on-site survey. The surveyor team consists of other health professionals that include; doctors, nurses, hospital administrators and other health experts that will assess our health and social services programs to ensure that our patient safety and quality standards are met.

For more information, contact: Department of Health, Accreditation Manager Tessa Jocko at 613-575-2341 ext. 3316



Changes Coming to Tsiionkwanonhso:te Bus Policy: Resident Outings/Excursions



On Saturday, August 18, 2018 the 'CROSSWINDS' band was scheduled to play at the Arena from 12 noon to 5pm. The event was to compliment the last day of a week-long lacrosse tournament, 'Founder's Cup'. This band is the Residents' favorite.

The bus driver was responsible for the safe transportation and loading/unloading of 2 residents using wheelchairs and 2 residents using rollators, along with supervising the activity. After attending driver training on August 23, the incident triggered an amendment to the Bus Policy to include:

- The Bus Driver's main responsibility is to drive the bus safely.

The addition of a bus monitor is to ensure the Residents are safe:

- And the bus driver is not distracted by any Resident behaviors.
- while using the bus lift when loading and unloading;
- while in transit and
- during any activity at the destination.

A *bus ride* means no planned destination that requires residents to depart the bus and a *A bus outing/excursion* means residents will be exiting the bus at the destination and will need assistance from the bus to the venue.



If you have any concerns about the Activity program and bus rides/excursions/outings, do not hesitate to ask Teresa David, Activity Director.

CHAMPLAIN REGION FAMILY COUNCIL NETWORK (Family, friends, LTC administrators and staff are welcome)

WHEN: Saturday, October 27, 2018 ~ 9:00am - 3:00pm ~ THEME: 'Improving the Quality of Life in Long Term Care' ~

Guest Speakers: Mary Connell, Project Manager, Dementia Care-Butterfly Project "Butterfly Model of Dementia Care" - Nancy Lesiuk, Manager Patient Care Services Behavior Support Outreach, Champlain Region "BSO Program Update" ~ Zsafia (Sophie) Orosz and Michelle Fleming, Bruyere CLRI; "Java Memory Care" Research and Innovation in Reducing Social Isolation

WHERE: St. Patrick's Home of Ottawa, 2865 Riverside Drive, Ottawa ON

REGISTRATION DEADLINE: October 22, 2018
FEE: \$20 (includes conference materials, refreshments and lunch)
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