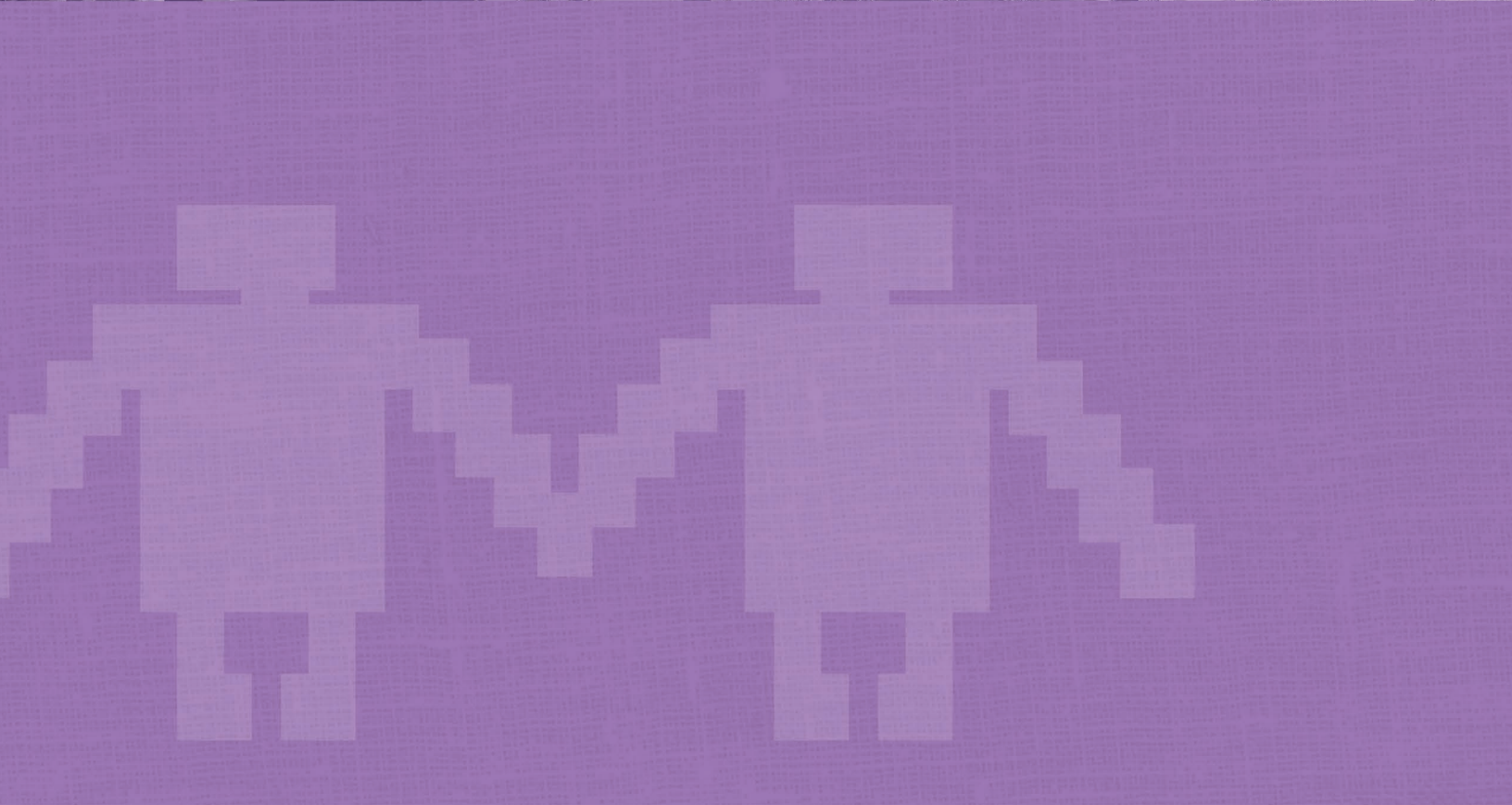




MOHAWK COUNCIL OF AKWESASNE

PROGRAM & SERVICE DIRECTORY
2025





MOHAWK COUNCIL OF AKWESASNE

Program & Service

DIRECTORY

2025



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Introduction

She:kon and welcome!

The Mohawk Council of Akwesasne (MCA) is dedicated to serving the needs of our vibrant and resilient community. MCA takes pride in offering a wide range of services and programs that are designed to enrich the lives of Akwesasronon. The MCA Service Directory has been created to help you navigate the many resources and opportunities available to you through our organization.

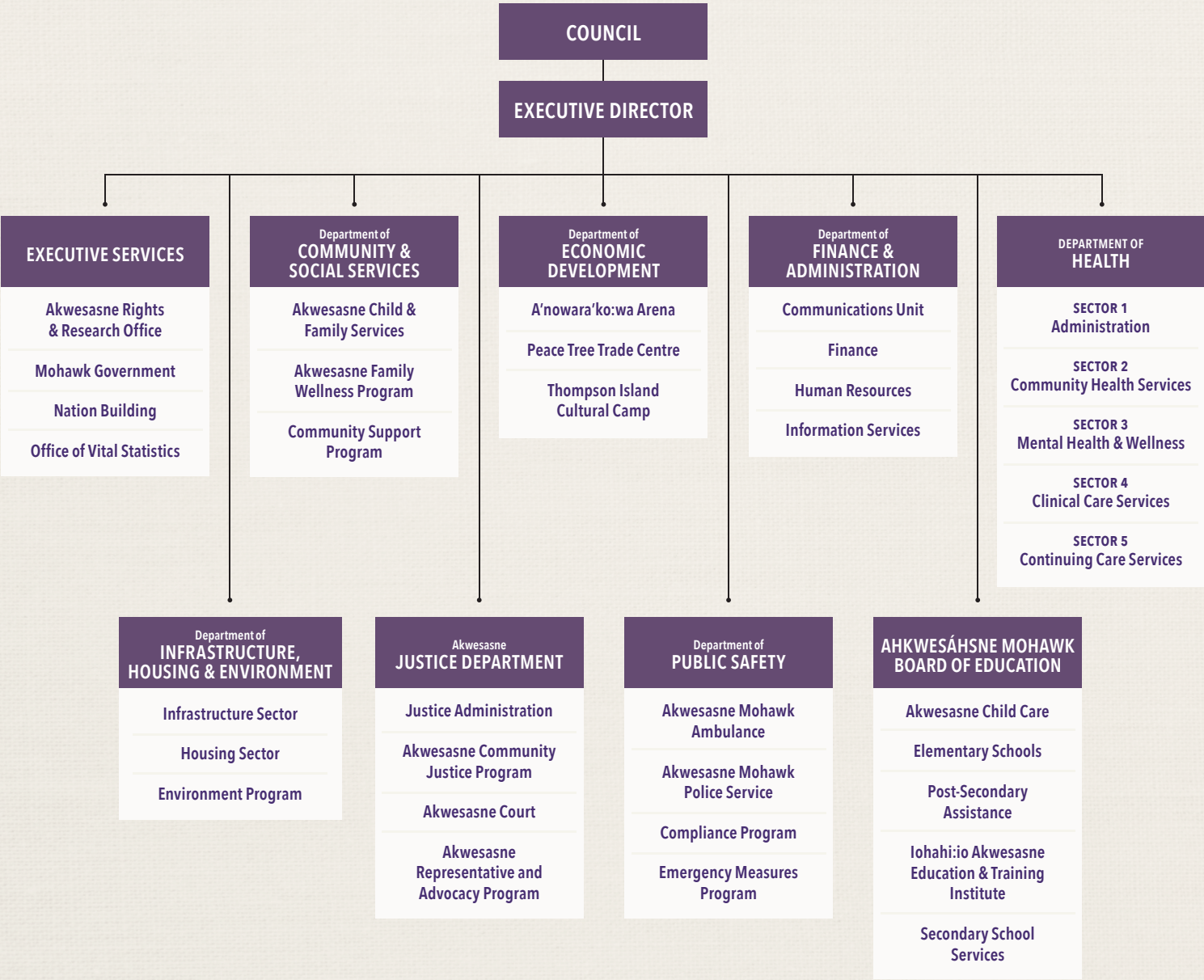
MCA’s work is carried out through nine dedicated departments, each focused on a specific area of service, including: health, education, public safety, infrastructure, economic development, social services, and more. Whether you’re seeking support, exploring community initiatives, or connecting with programs for your family, this directory provides an overview of the services we offer to empower, support, and uplift our community.

We invite you to use this guide as a resource to explore all that MCA has to offer. Should you have any questions about our programs or need further assistance, please refer to the contact information provided for each service. For additional inquiries, feel free to reach out to our Communications Unit at info@akwesasne.ca or call 613-575-2250.

We look forward to continuing to work together for the betterment of Akwesasne. Nia:wen for taking the time to connect with us, and we hope this directory serves you well.



MCA ORGANIZATIONAL CHART

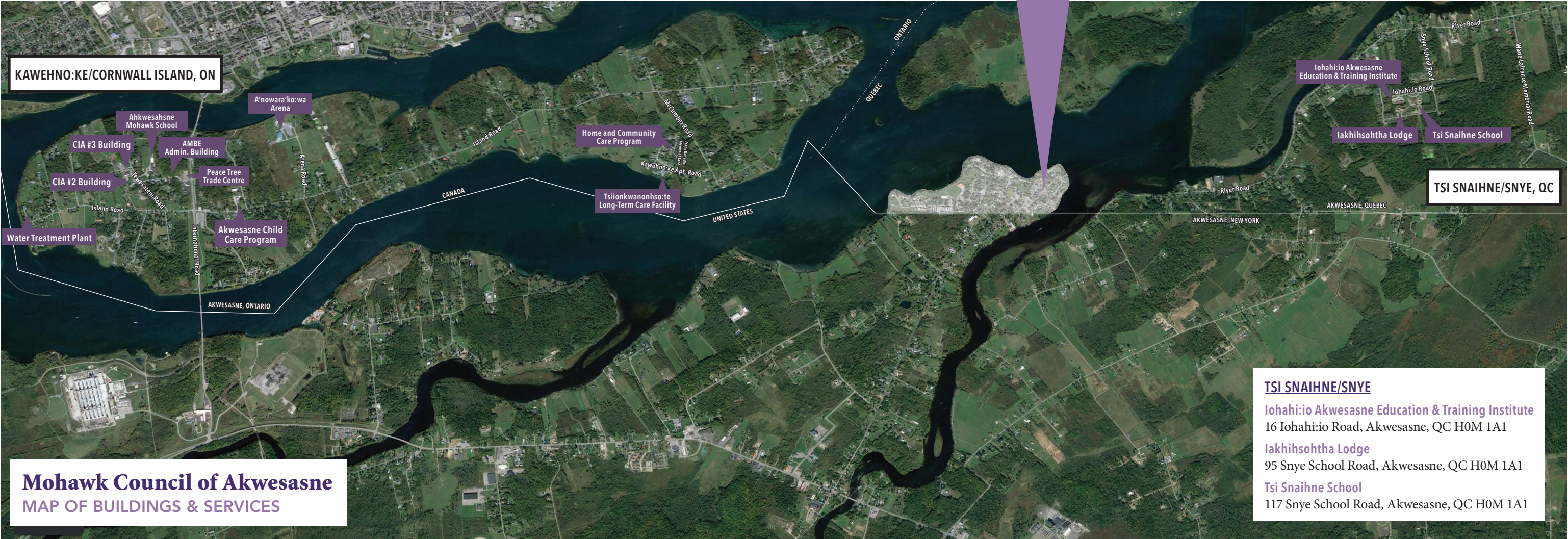
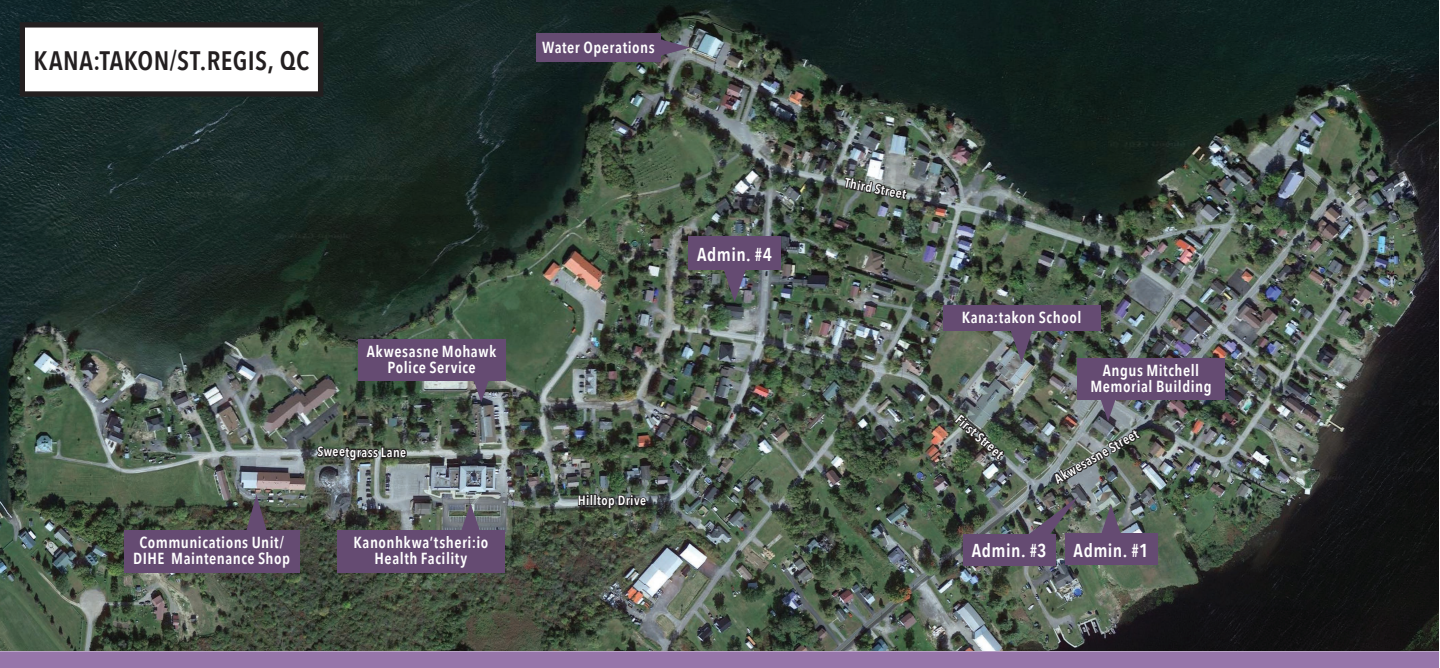


KAWEHNO:KE/CORNWALL ISLAND

- Ahkwasasne Mohawk Board of Education (AMBE)**
169 Akwasasne International Road, Akwasasne, ON K6H 0G5
- Ahkwasasne Mohawk School**
28 AMS Road, Akwasasne, ON K6H 0G5
- Akwasasne Child Care Program**
10 Community Center Road, Akwasasne, ON K6H 5R7
- A'nowara'ko:wa Arena**
36 Arena Road, Akwasasne, ON K6H 5R7
- CIA #2 Building**
Tewesateni Road, Akwasasne, ON K6H 5R7
- CIA #3 Building**
101 Tewesateni Road, Akwasasne, ON K6H 5R7
- Home and Community Care Program**
24B Frank Benedict Memorial Lane, Akwasasne, ON K6H 5R7
- Peace Tree Trade Centre**
167 International Road, Akwasasne, ON K6H 5R7
- Tsiionkwanonhso:te Long-Term Care Facility**
70 Kawehno:ke Apartments Road, Akwasasne, ON K6H 5R7
- Water Treatment Plant**
Island Road, Akwasasne, ON K6H 5R7

KANA:TAKON/ST. REGIS

- Administration #1 Building**
12 Akwasasne Street, Akwasasne, QC H0M 1A0
- Administration #3 Building**
Akwasasne Street, Akwasasne, QC H0M 1A0
- Administration #4 Building**
13 First Street, Akwasasne, QC H0M 1A0
- Akwasasne Mohawk Police Service**
73 Sweetgrass Lane, Akwasasne, QC H0M 1A0
- Angus Mitchell Memorial Building**
15 Akwasasne Street, Akwasasne, QC H0M 1A0
- Communications Unit/DIHE Maintenance Shop**
20 Sweetgrass Lane, Akwasasne, QC H0M 1A0
- Kana:takon School**
Second Street, Akwasasne, QC H0M 1A0
- Kanonhkwa'tsheri:io Health Facility**
31 Hilltop Drive, Akwasasne, QC H0M 1A0
- Water Operations**
Third Street, Akwasasne, QC H0M 1A0



Mohawk Council of Akwasasne
MAP OF BUILDINGS & SERVICES

- TSI SNAIHNE/SNYE**
- Iohahi:io Akwasasne Education & Training Institute**
16 Iohahi:io Road, Akwasasne, QC H0M 1A1
- Iakhihsotha Lodge**
95 Snye School Road, Akwasasne, QC H0M 1A1
- Tsi Snaihne School**
117 Snye School Road, Akwasasne, QC H0M 1A1



EXECUTIVE SERVICES

EXECUTIVE DIRECTOR: The Executive Director oversees the overall administration of the Mohawk Council of Akwesasne, as an organization. As part of their role, the Executive Director oversees eight standalone departments and the Executive Services department. The Executive Director is responsible to oversee the efficient and effective use of organizational, human, financial, and physical resources to deliver programs and services to the Akwesasne community; to act as an important link between the political and administrative realms of the organization; and most importantly, to ensure that strategic plans are routinely developed for implementation by the whole organization, in order to achieve our Council’s vision for the future.

EXECUTIVE SERVICES DEPARTMENT: The Executive Services department is unique in that it provides support directly to the Executive Director in their capacity as the organization's leader. Executive Services is comprised of the Executive Director, as well as an Associate Director, Special Projects Officer, Mohawk Government Manager, Executive Assistant, Administrative Assistant, Mail Courier, and Receptionist. While the Executive Director oversees the entire organization, including all departments, the Executive Services department functions to assist the Executive Director in fulfilling their leadership responsibilities. Within Executive Services, there are also three specific programs overseen by the Associate Director, who reports to the Executive Director. These programs include the Akwesasne Rights and Research Office, Nation Building, and the Office of Vital Statistics.

These are the specific services that the Executive Services department handles:

- Strategic plan development and implementation - overseen by the Executive Director
- Contributions to community organizations
- Agreement Processing
- Akwesasne Community Fund
- Donations to community individuals and groups
- Service Complaints
- Access to Information requests

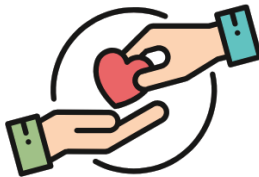


Strategic Plan

The Mohawk Council of Akwesasne, as an elected body, routinely participates in the development of a new strategic plan, along with the Mohawk Council of Akwesasne Executive Director, Department Directors, and Program Managers. Once a new strategic plan is approved by the Council, it is up to the Mohawk Council of Akwesasne, as an organization, under the direction of the Executive Director, to implement the plan. Time frames for MCA strategic plans have varied but they are usually intended to take 3-5 years to fully implement. The work undertaken by the organization to implement a new strategic plan is in addition to the day-to-day services that are already provided to the community. The overall goal of our strategic plans is to effectively meet community needs, both now and in the future.

Agreement Processing

The Mohawk Council of Akwesasne is party to legal agreements (contracts and leases) with various external entities and service providers. The review and approval of agreements is essential to effective governance.



Donations

The Mohawk Council of Akwesasne provides monetary donations to the Akwesasne community through Executive Services, in accordance with the donation budget approved by Council. The donation policy and application form are available in hard copy from Executive Services and can be found on the Mohawk Council of Akwesasne website. Applications can be submitted by either individuals or groups. Individual applicants must be Members of the Mohawks of Akwesasne, must reside in 1 of the 3 districts, and must be in good standing with the Mohawk Council of Akwesasne to be considered eligible. Group applicants must demonstrate the intent to benefit Akwesasne community members to be considered eligible. Donations to individuals and groups are limited to once per calendar year, with the only exception to this limit being donations for costs associated with the death of a family member.

AMOUNTS:

- Individuals may receive up to \$500
- Families who experience the loss a loved one may receive up to \$1,000
- Groups may receive up to \$1,500

Applications should be submitted at least 30 days prior to the date that the donation is needed and should be directed to the attention of the Special Projects Officer (ext. 2121).

Contact information for Donations:
SPECIAL PROJECTS OFFICER
613-575-2250 Ext. 2121

Administration #1 Building,
12 Akwesasne Street
Akwesasne, Quebec H0M 1A0

Contributions to Community Organizations

The Mohawk Council of Akwesasne provides annual financial contributions to specific community-based groups and organizations operating within Akwesasne. The amount of financial contribution provided is approved by the Council as part of the overall annual budget. The organizations that receive annual financial contributions from the Mohawk Council of Akwesasne include:

- Akwesasne Winter Carnival
- District Recreation Centers
- Akwesasne Homemakers
- Tri-District Elders
- Akwesasne International Powwow
- Akwesasne Cultural Center & Museum

An administrative process is in place and is followed to ensure the accountability of funds. Each of these organizations are required to sign an undertaking each year before receiving their annual contribution from the Mohawk Council of Akwesasne. At the end of each fiscal year, these organizations must submit a report on their activities and expenditures, along with copies of all receipts, invoices, bills, and statements that were covered by funding provided by the Mohawk Council of Akwesasne. The Special Projects Officer (ext. 2121) handles this administrative process.

Akwesasne Community Fund

The Akwesasne Community Fund was established by Council to support community based not for profit applicants within the jurisdiction of the Mohawk Council of Akwesasne. Funding for the Akwesasne Community Fund is derived from our community’s overall share of Ontario Lottery and Gaming Corporation revenue.

For applicants to be considered eligible, they must be established and/or operate in the northern portion of Akwesasne, must be community based and not for profit, must not have any financial report due to the Akwesasne Community Fund, must identify two contact persons who are both Members and in Good Standing, and must have proof of a Canadian bank account in the applicant’s name (not the individual contact persons).

The Akwesasne Community Fund is designed to provide funding to applicants only once per callout/per year and is not to be considered as a commitment to repetitive, ongoing, or permanent funding to be relied upon by any applicant.

The Akwesasne Community Fund Review Team is made up of two representatives from each district (total of 6) who are responsible to: establish and update the eligibility criteria, guidelines, and application form for funding consideration; conduct a community callout for applications; review applications; make decisions to approve or deny applications; and determine how much funding to allocate to approved applicants.

The budget for the annual Akwesasne Community Fund call-out for funding applications is approved by the Council as part of the overall annual budget. Call outs for applications take place only once per year, for approximately one month (usually in late spring-early summer) and are advertised in local and social media. Applications are available only during an active call out and can be found on the MCA website and at the Administration Building 1 front reception. The Special Projects Officer (ext. 2121) handles this administrative process.

Contact information for
Akwesasne Community Fund:
SPECIAL PROJECTS OFFICER
613-575-2250 Ext. 2121
Administration #1 Building,
12 Akwesasne Street
Akwesasne, Quebec
H0M 1A0



Service Complaints

SUMMARY

Maintaining high quality standards for the conduct of employees and delivery of services to the community is of utmost importance. Accountability to the community is the foundation for effective governance at MCA. Executive Services must ensure Service Complaints from community members are handled and responded to in a prompt, efficient, and fair manner.

CRITERIA

Service Complaint Processing applies specifically to complaints from community members in reference to:

- The quality of service provided by MCA—as an organization and by its employees
- The violation of MCA policies or procedures in delivering service
- Any action, or lack of action, by a MCA employee with regard to service delivery; and
- Inappropriate behavior displayed by a MCA employee while delivering service
- No other service complaint handling policy exists as a requirement of legislation or a funding source

HOW TO SUBMIT A SERVICE COMPLAINT

- Service Complaint forms can be found online at www.akwesasne.ca
- Service Complaints can be made in person (by appointment) at Executive Services, in the Administrative #1 Building

Contact information for Service Complaints:
EXECUTIVE SERVICES
613-575-2250 Ext. 2120
Administration #1 Building,
12 Akwesasne Street
Akwesasne, Quebec H0M 1A0

Access to Information Requests

The *Access to Information and Protection of Personal Privacy Regulation*, established on March 12, 2004, and adopted by the Mohawk Council of Akwesasne in 2005, serves as a guideline governing the right to access information. It sets forth security measures to protect sensitive information while fostering government accountability and transparency to community members. Requests for accessing records can be made using the designated "Access to MCA Records Form" (Appendix 3) or the "Personal Information Request Form" (Appendix 4). The forms can be obtained at the Mohawk Council of Akwesasne, Executive Services Office, located at the Administration 1 Building in Akwesasne, Quebec, (St. Regis/Kana:takon). Filled out forms can be dropped off at the same location for processing.

A copy of the *Access to Information and Protection of Personal Privacy Regulation* is available on the Mohawk Council of Akwesasne website in the 'Policies' section. Please note that the regulation is currently undergoing updates.

Akwesasne Rights & Research Office (ARRO)

SUMMARY:

The Akwesasne Rights & Research Office (ARRO) is dedicated to supporting the community through a range of services and initiatives. ARRO's responsibilities include:

- Conducting land claims research and coordination.
- Providing cultural awareness training and community education.
- Supporting archaeological projects.
- Offering technical support to community members navigating various settlements and rights-based matters.
- Providing technical support to Chiefs during negotiations related to land claims and rights-based issues.
- Responding to Access to Information requests concerning land claims and rights related matters.
- Protecting and advocating for the inherent rights of Akwesasne community members.
- Responding to consultation letters to ensure that Akwesasne's rights and interests are represented and protected.



ARRO IS A RESOURCE FOR:

- Members of Akwesasne seeking information on land claims and rights-based matters.
- Providing technical support for claims and settlements to both Mohawk Council and the Mohawks of Akwesasne
- Assisting members with public information on rights and historical land claims.
- Supporting chiefs during negotiations by providing research, data, and technical assistance to strengthen advocacy and decision-making.

If you require assistance with land claims information or rights-based matters, please contact ARRO at arro@akwesasne.ca to schedule an appointment.

Submit questions and Access to Information requests by mail or email.

Public information on land claims is available online at the MCA website: www.akwesasne.ca/history-resources/land-claims.

ARRO is committed to educating the community and ensuring the protection of inherent rights for current and future generations.

Contact information for:
AKWESASNE RIGHTS & RESEARCH OFFICE
613-575-2250
arro@akwesasne.ca
Administration #1 Building, 12 Akwesasne Street,
Akwesasne, QC H0M 1A0 Mailing Address:
PO Box 90
Akwesasne, QC H0M 1A0

Mohawk Government

SUMMARY

Mohawk Government is the administrative program responsible for assisting Council.

SERVICES PROVIDED TO THE COMMUNITY INCLUDE:



- Residency letters
- French translation
- Quebec liaison support
- Community meeting coordination (*General, District, Focus, etc.*)
- Assistance to community on political matters or coordination between community and Council

CRITERIA



Residency letter applications must include the following:

- Basic information
- Status card number (if applicable)
- Electrical or phone bill in the name of the applicant with the address tied to the letter request OR, a signed affidavit from the individual whose name appears on an electrical or phone bill at the address tied to the letter request (Akwesasne Justice Department).

All other requests:

- Please call the office with your request or service needs and we will gladly assist you.

POLICIES & APPLICATIONS:



Please find our applications on the MCA website www.akwesasne.ca or contact us.

Contact Information:
MOHAWK GOVERNMENT
613-575-2250 Administration #1 Building,
12 Akwesasne Street
Akwesasne, Quebec H0M 1A0

Nation Building

ENTEWATATHÁ:WI “We Will Govern”

SUMMARY

The Mohawk Council of Akwesasne and the Government of Canada have been negotiating the Akwesasne-Canada Entewatathá:wi Self Government Agreement (ESGA) since 2013. The purpose of the ESGA is to implement aspects of the inherent right of self-government of the Mohawks of Akwesasne on Akwesasne lands with respect to members or individuals entitled to be members. This right is recognized under section 35 of the Constitution Act, 1982, as an existing Aboriginal right.

The ESGA will allow for the recognition of new and expanded jurisdiction and authority for the Mohawks of Akwesasne. The ESGA recognizes the jurisdiction and authority of the Mohawks of Akwesasne in the several areas, such as the application of Akwesasne Laws, education, membership, lands and lands management, enforcement of Akwesasne Laws, adjudication of disputes under Akwesasne Laws, and administration of justice.

As the MCA is governed by Canada’s Indian Act the majority of Akwesasne’s affairs are currently dictated by the policies of the government of Canada. The Indian Act is a piece of colonial legislation that is paternalistic and diminishes the inherent governing powers of the Mohawks of Akwesasne as an Indigenous People. The Indian Act and related laws do not reflect the values, needs and priorities of the Mohawks of Akwesasne.

If the ESGA is ratified, the MCA will be fully accountable to the Mohawks of Akwesasne for community decisions. Akwesasne laws reflecting our culture, values and priorities will be enacted. Akwesasne affairs will no longer be dictated by the Minister of Indigenous Services under Canada’s Indian Act.



However, it is important to remember that there are a few aspects of the Indian Act that protects and benefits the Mohawks of Akwesasne. Protection of Akwesasne Lands, protection from property seizure, and tax exemption will be retained from the Indian Act for the continued benefit for the Mohawks of Akwesasne.

Upon completion of the ESGA, a referendum will be called. The membership of the Mohawks of Akwesasne will have the opportunity to vote on the Akwesasne-Canada Entewatathá:wi Self-Government Agreement.



Contact Information:
NATION BUILDING/ENTEWATATHÁ:WI

613-575-2250 Ext. 3190

Administration #1 Building
12 Akwesasne St.
Akwesasne, Quebec H0M 1A0



Office of Vital Statistics

SUMMARY

The Office of Vital Statistics (OVS) is responsible for receiving, recording, reporting and retaining correct information about the land and people under the Mohawk Council of Akwesasne’s jurisdiction. There are five different components housed in the Office of Vital Statistics which are:

- 1. Indian Registration
- 2. Membership & Residency
- 3. Lands
- 4. Estates
- 5. Leasing

SERVICES PROVIDED BY OVS:

Indian Registration

OVS staff assists, collects and submits all applications and support documents to Indigenous Services Canada for anyone who applies for Indian Registration in order to obtain a Status Number, or to amend a record (ex. name change, marriage, death, etc.). Having a status number does not mean you are a Member of Akwesasne. See the Membership section below.

CRITERIA

- Must be eligible for registration under the Indian Act or any other legislation enacted to amend the Indian Act.
- Original completed application.
- Proper identification/ support documents.

HOW TO APPLY

Contact the Office of Vital Statistics to obtain an application.

Status Cards

Issuance of Certificates of Indian Status (laminated cards), assistance in completing and acceptance of applications for the Secure Certificate of Indian Status (SCIS). OVS Staff must adhere to Indigenous Service Canada Policy when issuing status cards. Cost is \$5.00 per card (if not turning in expired or damaged card) and an additional \$5.00 for a photo (if you do not provide one).

CRITERIA

- Must be already registered and have a status number.
- Original completed application.
- Proper identification – original valid ID required, such as a driver’s license, health card, provincial or state birth certificates.

HOW TO APPLY

Contact the Office of Vital Statistics to obtain an application.

Bridge Passes

Applications accepted for the first bridge pass issued only. Any lost bridge passes must be replaced by the Seaway International Bridge Corporation directly.

CRITERIA

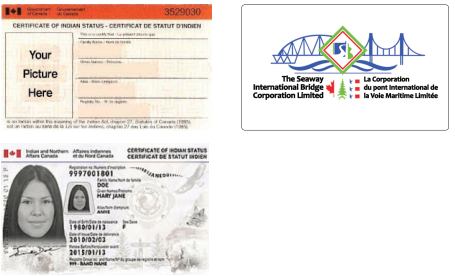
- Must be registered and have a status number.
- Must have a driver’s license.
- Original completed application.

HOW TO APPLY

Contact the Office of Vital Statistics to obtain an application.

OTHER SERVICES

Confirmation of registration.



SERVICES PROVIDED BY MEMBERSHIP UNDER AKWESASNE MEMBERSHIP CODE:

Membership

Membership and eligibility for certain rights is defined in the Akwesasne Membership Code. Any person who is not a member must apply to become a member in order to be eligible for those rights. OVS staff are responsible for receiving completed membership applications. Completed membership applications may require a criminal background check, and a \$5.00 application fee.

Residency

Any non-members, as defined by the Akwesasne Membership Code, who reside in any district of Akwesasne for a period of 13 days or longer, must apply to the Akwesasne Membership Board to obtain approval to reside within the Territory in accordance with the Akwesasne Membership Code and the Akwesasne Residency Law. Applications require a criminal background check to be completed and there is a \$30.00 application fee.

Other Services

Membership Confirmations: To confirm Membership under the Akwesasne Membership Code.

LANDS:

Primary Lands Services

OVS staff assist community members in completing all lands transactions, such as land transfers, right of ways, etc. that require registration in the Indian Lands Registry in accordance with Indigenous Services Canada policy, the Indian Act and Akwesasne Laws. Staff can provide copies of Certificates of Possession, Maps, or Parcel Abstract Reports. We also provide information on surveyors, surveys, etc. You must be a member of Akwesasne in accordance with the Akwesasne Membership Code to own land.

Other Lands Services

Land Confirmations - To confirm land ownership by verifying Certificates of Possession (CP’s) using the Indian Lands Registry System (ILRS).

CRITERIA

Must be of native ancestry.

HOW TO APPLY

Contact the office of Vital Statistics to obtain an application.

HOW TO APPLY

Contact the Office of Vital Statistics to obtain an application.

CRITERIA

- Must be already registered and have a status number.
- Transactions must be made by appointment only.
- No fees.

ESTATES:

Estate Administration

OVS staff assist bereaved individuals in completing applications to administer the estates of their deceased family members, with or without a Will. OVS provides assistance in filling out forms needed to open and close an estate to MCA and Indian and Northern Affairs Canada in relation to a deceased’s assets (particularly, land lots) as outlined in any applicable MCA Law and the Indian Act. All applications are forwarded to Indigenous Services Canada to be appointed.

CRITERIA

- Must be already registered and have a status number.
- By appointment only.
- No fees.

Wills

OVS encourages everyone to express their final wishes by creating a Will. Staff are available to assist community members with drafting and finalizing their Wills. Once completed, original Wills can be securely stored at the Office of Vital Statistics until they are needed. Additionally, OVS holds Will workshops periodically throughout the year, and information packages are available for anyone interested in preparing their own Will.

CRITERIA

- By appointment only.
- No fee.

LEASING:

OVS staff are responsible for the administration of registered seasonal recreational leases located on 13 islands within Akwesasne. Staff provide assistance to all lessees or potential lessees in all leasing areas in accordance with the Indian Act and Akwesasne Laws. Listings of vacant lots and cottages for sale are kept as well. There are over 230 registered recreational seasonal leases located on various islands within Akwesasne. Lease terms are for 15 years.

CRITERIA

- Must complete an Application to Lease, provide a criminal background check, provide character references, submit a non-refundable \$20.00 application fee, and be approved to lease prior to purchase of a cottage or entering into a new lease. It takes a minimum of three weeks for an Application to Lease to be approved.
- Must be able to obtain insurance coverage and submit proof of coverage every year.
- Must abide by the terms of the lease.
- Must be able to make a lump sum lease payment once per year. The lease payment due date coincide with the first day of the lease, in each year following execution of the lease. There are no mechanisms to allow for installment payments. Default of rent will result in the lease being cancelled.
- Sub-leasing is not allowed.

To obtain any of the above listed services provided by the Office of Vital Statistics, please contact us.

Contact:

OFFICE OF VITAL STATISTICS

CIA #3 Building
101 Tewesateni Road,
Akwesasne, Ontario K6H 0G5

Tel: 613-936-1548 Ext. 1013
Fax: 613-936-8629

OFFICE HOURS:

Monday–Friday
8:00 a.m. - 5:00 p.m.



DEPARTMENT OF COMMUNITY & SOCIAL SERVICES

The Department of Community & Social Services provides services in a family-focused, integrated and coordinated manner that is consistent with, works with, and reinforces the traditional, informal patterns of sharing, caring and healing in the extended family and community.

Akwesasne Child & Family Services

SUMMARY

The Akwesasne Child and Family Services is dedicated to promoting the best interests, safety, and well-being of children through a wholistic, family-centered approach. By integrating both contemporary practices and cultural traditions, we strive to create a safe, supportive environment where children and families can thrive. Our commitment is rooted in collaboration, cultural respect, and the shared responsibility of caring for the children in our community.

SERVICES OF ACFS INCLUDE:

- Child Protection Assessment
- Child Protection Intervention
- Resource Development
- Foster Care
- Kinship Service
- On-going Services
- Referral and Advocacy
- Family Support
- Prevention
- Community Support
- Traditional Support
- Educational Liaison

SERVICES CONT'N NEXT PAGE.



CRITERIA FOR ACFS SERVICES:

- Must reside in MCA's jurisdiction.
- Must be a member of the Mohawks of Akwesasne.

CRITERIA FOR FOSTER/KINSHIP APPLICANTS:

- Fees apply for foster care and kinship services if a CPIC (Criminal Record Check) is required for all adult caregivers residing in a prospective placement home.
- Applicants must meet specific deadlines and requirements to comply with Ministry Standards.
- Licensed foster homes must complete annual renewal requirements to maintain their status.

POLICIES & APPLICATIONS:

- Policies are located at the ACFS Office and are available upon request.
- There are no application forms. A phone call to the intake worker is all you need to get the process started and learn more information about any of the services provided by ACFS. If it is a request to become a foster home, there are application forms distributed by the resource worker after the initial intake.

HOW TO APPLY FOR SERVICES:

- During office hours, call 613-575-5020 and ask for an intake worker.
- After hours, contact Central Dispatch at 613-575-2000.
 - » Provide your name and number to the dispatcher.
 - » An ACFS on-call worker will return your call.

Contact information for:
AKWESASNE CHILD &
FAMILY SERVICES

Kanonhkwa'tsheri:io Health Facility
31 Hilltop Drive, Kana:takon (St. Regis)
PO Box 90
Akwesasne, Quebec H0M 1A0

613-575-5020
Toll Free: (833) 575-5020
acfsinquiries@akwesasne.ca
acfssupportinquiries@akwesasne.ca

Akwesasne Family Wellness Program IETHINISTEN:HA

SUMMARY

The mission of the Akwesasne Family Wellness Program is to provide emergency and second stage safe housing for survivors of gender-based violence (GBV) and those who are at risk of GBV. The mandate of the program is to provide trauma informed, culturally responsive and accessible healing services to women, men, non-binary individuals, and children.



THE AKWESASNE FAMILY WELLNESS PROGRAM OFFERS:

- 6-week residential or non-residential program for women and men who have been victims of or exposed to abuse (*domestic, physical, mental, emotional, sexual, self and human trafficking*)
- 24-Hour Support Line
- Safety Planning
- Referrals
- Advocacy
- Education & Awareness of GBV
- Individual Counseling & Healing Circles
- Access to Cultural and Traditional Teachings
- Outreach Program
- Indigenous Anti-Human Trafficking Program
- 2SLGBTQIAA+ Support Services

The AFWP Outreach Program provides family-focused and accessible services for community members who are experiencing or at-risk of GBV. Staff are located throughout Akwesasne to offer drop-in services, where individuals can access support, safety planning, systems navigation, advocacy, referral services, and more. Confidential one-on-one counselling can also be arranged on-site. The Outreach Program also facilitates community-wide engagement and events focused on promoting family well-being and anti-violence from an Indigenous way of knowing.

The AFWP also has an Indigenous Anti-Human Trafficking Liaison who provides direct support to human trafficking survivors, as well as community wide education and awareness.



HOW TO APPLY:

Applications and screenings are accepted over the phone 24/7 all year.
Please call 613-937-4322 or 1-800-480-4208 for a phone screening.



Contact Information:
AKWESASNE FAMILY WELLNESS PROGRAM
613-937-4322
afwpoutreach@akwesasne.ca
19 Kawehno:ke Apartment Road
Cornwall Island, ON K6H 5R7



Community Support Program

SUMMARY

The Community Support Program (CSP) provides financial assistance for qualified individuals experiencing employment and financial difficulty.

The Community Support Program is designed to assist individuals and families during difficult times when they are experiencing loss of income and being able to support themselves and families. It is not the intention or responsibility of the program to ensure an individual returns to work. That is the responsibility of the individual. However, the Community Support Program does support individuals in becoming employable so opportunities to return to work are either created or enhanced.

CRITERIA/HOW DO I APPLY FOR ASSISTANCE?

You can apply for financial assistance by calling the Community Support Program in the Kanonkwa'tsheri:io Health Facility.

- 1. Contact the intake worker to make an office appointment.
- 2. Documentation requirements are expected at the time of the office visit scheduled by you and the intake worker.
- 3. Allowance is then calculated and approved or denied. If assistance is denied, a written explanation will be sent to the applicant.
- 4. A needs determination with a Case Manager will be further accessed.



HOW IS MY ALLOWANCE CALCULATED?

Basic Needs + Basic Shelter = General Welfare Assistance

The allowance is calculated by what is allowable under the Community Support Program policy guidelines.

- > **Basic Needs** is the amount given for items such as food, clothing, household supplies, and personal needs.
- > **Basic Shelter** is the amount given for rent, hydro, fuel and housing payments.



SUPPLEMENTAL ASSISTANCE:

Depending on the circumstance individuals may receive additional assistance. This could include the following:

- Pregnancy Items and Layettes
- Special Needs
- Child Care Costs
- Funerals and Burial Expenses
- Disability Supplement
- Assistance for Children with Severe Disabilities
- Temporary Child Care
- Child Day Care
- Pregnancy/Special Baby Needs Prescription by Physician
- Assistive Devices, Guide Dog
- Special Diet

EMPLOYMENT ASSISTANCE PROGRAM:

This supplementary employment assistance is provided to clients at the discretion of the program as a last resort based on the availability of all other funding resources being accessed first. These other funding sources could include the Akwesasne Career & Support Services (ACCESS) or the AMBE as examples where you might apply first for funding.

- Training Opportunities
- Employment Startup
- Training Program Participation
- Trades and Training Equipment (i.e. Safety Boots)
- Transportation - Free Bus to Iohahi:io Akwesasne Education & Training Institute
- WHIMIS
- ASP30 Construction Safety
- Fall Prevention/Fall Arrest
- First Aid/CPR

Contact Information:
COMMUNITY SUPPORT
PROGRAM

Kanonhkwa'tsheri:io Health Facility
31 Hilltop Drive, Kana:takon (St. Regis)
PO Box 90
Akwesasne, Quebec H0M 1A0

613-575-2341 Ext. 3262
csp@akwesasne.ca



DEPARTMENT OF ECONOMIC DEVELOPMENT

The Department of Economic Development supports existing businesses, encourages entrepreneurship, promotes new businesses, and coordinates activities throughout the community to promote economic development with partnerships. It also supports individual training needs in partnership with Akwesasne stakeholders.

Akwesasne Economic Development Fund

SUMMARY

The Akwesasne Economic Development Fund (AEDF) provides matching grants for large capital purchases or infrastructure.

HOW TO APPLY:

Complete an application which can be picked up from the Economic Development Office.

CRITERIA:

- Must be a registered business with MCA Economic Development
- Member of the Mohawks of Akwesasne
- Business must be within the jurisdiction of MCA
- Must complete an application
- In Good Standing with MCA

CONTACT INFORMATION

Akwesasne Economic Development Fund
613-938-1583
167 International Road, Unit 3
Akwesasne, Ontario (Cornwall Island/Kawehno:ke)

MAILING ADDRESS:
P.O. Box 90
Akwesasne QC, H0M 1A0



Business Registrations

The Department of Economic Development oversees the business registry and issues business registrations and renewals.

CRITERIA:

- Member of the Mohawks of Akwesasne
- Must complete an application
- Business must be within the jurisdiction of MCA

HOW TO APPLY:

Applications can be picked up from the Economic Development Office located at 167 International Road, Unit 3, Akwesasne, ON.

A'nowara'ko:wa Arena

The A'nowara'ko:wa Arena provides a recreational facility for the community and public use. Services provided include:

- Floor rentals
- Turtle Room rentals
- Full-facility rentals

CRITERIA:

- Must complete a form, available by email or at the arena
- Availability of space
- Deposit required (rates vary)

Peace Tree Trade Centre Unit Rentals

The Department of Economic Development oversees the management of the Peace Tree Trade Centre and unit rentals.

HOW TO APPLY:

Complete an application, which can be picked up from the Economic Development Office.

UNIT RENTAL CRITERIA:

- Must be a registered business with MCA Economic Development
- Member of the Mohawks of Akwesasne
- Must complete an application
- In Good Standing with MCA



Small Business Grant Program

The Small Business Grant Program provides financial support for businesses through small capital purchases, marketing, and/or business consulting.

HOW TO APPLY:

Applications can be picked up from the Economic Development Office.

CRITERIA:

- Must be a registered business with MCA Economic Development
- Member of the Mohawks of Akwesasne
- Business must be within the jurisdiction of MCA
- Must complete an application
- In Good Standing with MCA

Thompson Island Cultural Camp

Thompson Island Cultural Camp provides a cultural experience featuring trails, medicine walks, workshops and water activities for all ages. The camp offers team building workshops, family retreats and cultural knowledge, along with cabin rentals.

CRITERIA:

- Must complete a form
- Availability of camp
- Deposit required (rates vary)



Training & Tuition Program

The Training & Tuition Program provides financial support for an individual seeking training assistance.

HOW TO APPLY:

Applications can be picked up from the Economic Development Office.

CRITERIA:

- Member of the Mohawks of Akwesasne
- Must complete an application
- In Good Standing with MCA
- Must have confirmation of additional funding assistance (i.e. ACCESS, SRMT Economic Development) or proof of payment to cover 100% cost of training
- Must complete and submit a copy of the Certificate once training is completed



CONTACT INFORMATION

A'nowara'ko:wa Arena
613-938-1583
arena@akwesasne.ca
36 Phillip Hopps Memorial Road
Akwesasne, Ontario (Cornwall Island/Kawehno:ke)

Thompson Island Cultural Camp
613-938-1583
ticc@akwesasne.ca
167 International Road, Unit 3
Akwesasne, Ontario (Cornwall Island/Kawehno:ke)

Business Registrations, Cannabis & Tobacco Licensing, Peace Tree Trade Centre Unit Rentals, Small Business Grant Program, and Training & Tuition Program
613-938-1583
167 International Road, Unit 3
Akwesasne, Ontario (Cornwall Island/Kawehno:ke)
P.O. Box 90
Akwesasne QC, H0M 1A0



DEPARTMENT OF FINANCE & ADMINISTRATION



The Department of Finance & Administration (DFA) oversees the operations of four essential programs which are: Finance, Human Resources, Information Services and Communications. These four programs are vital to the overall operation of the Mohawk Council of Akwesasne, as every part of Council's operation are affected by these four. It is the DFA's goal to ensure Departments and Programs have the necessary tools and resources to provide the highest level of service for MCA and its community members.



Communications Unit

SUMMARY

The Communications Unit manages the flow of information to and from the community and is responsible for media relations, announcements and press releases, and publications, including digital publications.

SERVICES:

1. Daily announcements/news to social media & MCA website including messages from Council, Departments, and Programs
2. Weekly E-newsletter
3. Monthly print newsletter delivered to residents
4. Point of Contact for MCA questions/comments
5. Events calendar on MCA website
6. General Meeting Video Recording
7. Event/fundraisers flyers distribution
8. Community services throughout the year including photos at events, photos with Santa annually, free business spotlights.

SERVICES CONT NEXT PAGE.

HOW TO APPLY FOR COMMUNICATIONS SERVICES:

Announcements/News

To find our daily announcements and news, visit our Facebook page: www.facebook.com/akwesasne.ca or our website: www.akwesasne.ca. You can also find us on X (formerly Twitter) and Instagram by searching @MCAkwesasne.



Onkwe'tà:ke - Printed Newsletter

To receive a copy of our monthly print newsletter, visit any MCA building or community location for a copy. The newsletter is also mailed directly to all residents within MCA's jurisdiction – Tsi Snaihne, Kana:takon and Kawehno:ke. If you prefer to read it online, you can do so by visiting www.akwesasne.ca/onkwetake. If you'd like to pick up a print copy, email the Communications Unit at communications@akwesasne.ca.



e-Newsletter

To sign up for our weekly e-newsletter (available to anyone) visit www.akwesasne.ca/signup. Enter your email and enjoy!



Questions for MCA

If you have a general question for MCA and you would prefer contacting us via email or social media, the Communications Unit accepts emails at info@akwesasne.ca which can be redirected to the appropriate department. You may also send us a message on Facebook: www.facebook.com/akwesasne.ca. We will get back to you as soon as possible. Our MCA receptionists are also willing to assist you at any time via telephone. MCA offers an online calendar for community members to easily view upcoming events. You can find it on our website at www.akwesasne.ca/calendar.



General Meeting

Each month MCA's General Meeting is held and video recorded. The recording is posted to our YouTube channel so community members can stay informed from the comfort of their home. If you have any questions please email them to us before the meeting and we can share them with Council. View our GM videos and all other public MCA videos on our YouTube Channel at www.youtube.com/MohawkCouncilofAkwesasne.



Business Spotlight

If you are a business in Akwesasne interested in free promotion, contact us at communications@akwesasne.ca to sign up for a free business spotlight.



Event/Fundraisers

Event/Fundraisers: If you have an upcoming fundraiser, send us your flyer and we will do our best to share it through our own channels of communication including staff email and social media. Send to communications@akwesasne.ca. (Time permitting).



CRITERIA:

Information shared through our public resources are available to anyone. Due to certain sensitive information being privy only to members of the Mohawk Council of Akwesasne, such as land claim discussions, not all information is shared via the public outlets and would be available by request instead.



Contact information for the:
COMMUNICATIONS UNIT

613-575-2250 Ext. 2210, 2211, 2212, 2213
MAILING ADDRESS:
PO Box 90
Akwesasne, QC H0M 1A0

communications@akwesasne.ca
www.akwesasne.ca
www.facebook.com/akwesasne.ca
www.youtube.com/MohawkCouncilofAkwesasne

Department of Finance


SUMMARY

The Finance Program manages the financial operations of the Mohawk Council of Akwesasne, ensuring the responsible use of community funds and supporting the delivery of MCA’s programs and services. This includes managing accounts payable (A/P) for supplier payments and accounts receivable (A/R), which processes payments from community members for services such as housing and wellness initiatives, like the monthly Green Food Bag.

The Finance team is dedicated to providing efficient and accurate financial and accounting services, maintaining compliance with generally accepted accounting principles. Their mission is to ensure transparency, accountability, and the proper allocation of resources to support MCA’s programs and community initiatives.

SUPPLIER ENQUIRES

Supplier enquires may be made at 613-575-2250 ext: 2463 or FIN-AP@akwesasne.ca.



COMMUNITY MEMBER PAYMENTS

May be made in person at the Finance Office via:

- Cash
- Cheque
- Electronic payments is encouraged

Information Services

The Information Services (IS) Program supports all departments under the Mohawk Council of Akwesasne with their computer and network-related needs, working to maintain and improve technology infrastructure so employees can carry out their daily work with minimal disruptions.

IS provides comprehensive services, including managing desktop computers, laptops, and mobile devices; maintaining office copiers and printers; and overseeing internet-based phone systems. The team is also responsible for ensuring reliable and secure network connectivity, managing records, and handling software installation, updates, and troubleshooting.

The IS Helpdesk responds to service requests promptly, working to resolve issues and reduce downtime. In addition to day-to-day operations, IS plays a key role in long-term planning, offering expertise in network setup, troubleshooting, and strategic technology initiatives to support MCA’s evolving needs.

Human Resources

SUMMARY

The Human Resources Program provides a majority of its services to MCA departments, programs and employees. The services that are provided to the public and community members are recruitment for job vacancies within MCA.

ROLE OF HUMAN RESOURCES:

- Benefits
- Compensation Management
- Early Return to Work (RTW) Program
- HR Policy
- Orientation
- Recruitment & Selection
- Training & Development

FUTURE ROLES:

- Career Planning & Development
- Health & Safety

CRITERIA:

- The deadline for submission of applications can be found on the job posting or by contacting the MCA HR Program at 613-575-2250.
- Successful candidates will also be required to get a Criminal Records Check (CRC) completed before they can be considered for the job. The Criminal Records Check application can be obtained from AMPS or Human Resources. A CRC form letter from HR needs to be submitted with the application to AMPS before it can be processed. AMPS fee for CPIC’s is free for community members and valid for six months. An email can be sent to marlee.dunn@akwesasne.ca to request the CRC form letter and the Criminal Reference Check application.

HOW TO APPLY:

- Applicants can request a copy of job descriptions by sending an email to Marlee Dunn, A/Staffing Specialist, at marlee.dunn@akwesasne.ca.
- The employment application and HR Reference Check Forms can be found on the MCA website www.akwesasne.ca. Select employment and then HR forms.
- HR requires a resume, cover letter and a copy of all other qualifying documents, along with the reference check form to be sent to the email address stipulated on the job advertisement.

TO VIEW MCA’S JOB OPPORTUNITIES, PLEASE VISIT:



www.akwesasne.ca/employment



Contact Information for:
HUMAN RESOURCES
613-575-2250
humanresources@akwesasne.ca
Administration #3 Building
10 Akwesasne St.
Akwesasne, QC H0M 1A0
PO Box 90
Akwesasne, QC H0M 1A0



DEPARTMENT OF HEALTH

The Department of Health (DOH) proactively collaborates with Akwesasronon to provide high quality professional health services that are mindful and respectful of our culture, traditions and uniqueness of individuals and families.

The DOH oversees the funding for First Nations Inuit Health, the Champlain Local Integrated Health Unit, Ministry of Health & Long-Term Care, Ministry of Children & Youth Services, Aboriginal Healing & Wellness Strategy and the Eastern Ontario Health Unit. This includes ensuring compliance for all funding regulations and legislation that is applicable for our clinics, mental health, prevention programs and public health services.

VISION STATEMENT: *Our vision is to shape a healthier future through reciprocity with our community, where we all actively contribute to our collective well-being.*

MISSION STATEMENT: *The Department of Health's mission is to promote a community-centered approach to health and wellness, recognizing that our community's strength is essential to our collective well-being. Each individual, especially youth and elders, has an important role in this mission, as we view our people as medicine. We are dedicated to supporting those in need, embracing diversity, and creating an environment that encourages healing and wellness for everyone.*

SECTOR 1 – ADMINISTRATION Health Administration

The administration team of the Mohawk Council of Akwesasne's Department of Health (DOH) plays a pivotal role in ensuring the smooth and efficient delivery of healthcare services to the Akwesasne Mohawk community. Our dedicated professionals are committed to providing exceptional support and oversight to our diverse health programs and services.

ADMINISTRATION CON'T ON NEXT PAGE

HEALTH ADMINISTRATION RESPONSIBILITIES:

Strategic Planning and Coordination: The Department of Health works to develop and implement strategic plans that guide the delivery of quality healthcare services to our community, ensuring alignment with the needs and priorities of Akwesasne.

Resource Management: Overseeing the allocation of resources, including financial, human, and material assets, to ensure optimal service delivery and operational efficiency.

Compliance and Quality Assurance: Maintaining high standards of care by ensuring compliance with regulatory requirements and implementing quality assurance measures across all programs and services.

Community Engagement: Fostering open and collaborative relationships with community members, healthcare providers, and stakeholders to enhance the overall health and wellness of the Akwesasne community.

Support for Healthcare Staff: Providing essential support to healthcare professionals, ensuring they have the resources and guidance needed to deliver exceptional care.

The Mohawk Council of Akwesasne’s Department of Health Administration is dedicated to upholding the highest standards of integrity and excellence in all aspects of our work. DOH’s focus is on continuously improving the quality of healthcare services and promoting the health and wellness of our community.

Reach out to DOH Administration to learn more about our role in supporting the health and wellness initiatives of the Akwesasne community. Together, we can achieve our shared vision of a healthier future for all.

Akwesasne Non-Insured Health Benefits

The Akwesasne Non-Insured Health Benefits (ANIHB) Program is a benefit program based on the 1979 Indian Health Policy, the 1997 NIHB Renewed Mandate, and the Health Canada/MCA Transfer Agreement of 1995. The program provides a range of health benefits to meet medical or dental needs not covered by provincial or other third party health plans. These benefits and services complement provincially insured health care programs such as doctors’ visits, diagnostic tests and hospital services. The ANIHB program is not a substitute for provincial health plan coverage. A valid health card and status number are required for all services available.

CRITERIA:

- Registered with the Mohawks of Akwesasne
- Be a resident of Canada
- Possess a valid provincial health card (OHIP, RAMQ/QHIP, etc.)

PROGRAM POLICIES:

Program policies, appeal application, accepted drug list and other documentation for the ANIHB Program can be located on site on request and on our website at www.akwesasne.ca/doh/akwesasne-non-insured-health-benefits

SERVICES THAT ARE NOT COVERED:

- U.S. Medical Bills
- Dental Implants
- Medical Marijuana
- Fertility Medications
- Weight-loss Medications
- Benefits that are covered under federal or provincial health cards
- Cosmetic Procedures

AKWESASNE NON-INSURED HEALTH BENEFITS SERVICES:



Dental Care

- Preventative Services: Polishing, Scaling, Exams, Radiographs (X-Rays)
- Restorative Services: Fillings, Crowns
- Orthodontic Services: Braces (0-17 years)
- Dentures, Extractions, Root Canal Treatments



Pharmacy Benefits

- Prescription and over-the-counter medications
- Please visit this website to view the Drug Benefit List from Indigenous Services Canada: tinyurl.com/5n98s4bw
- Exception drugs

Steps for Exception Drugs:

- Step 1: Obtain prescription
- Step 2: Go to pharmacist. The pharmacist will contact the ANIHB to obtain approval
- Step 3: The ANIHB will process approval and your pharmacist will contact you when the decision is made



Medical Supplies and Equipment

- Pressure Garments and Compression Stockings
- Medical Supplies (e.g. Dressings and Bandages)
- Medical Equipment (e.g. Walkers and Wheelchairs)
- Orthotics and Custom Made Footwear
- Oxygen Supplies and Equipment
- Hearing Aids

Contact information for:
AKWESASNE NON-INSURED HEALTH BENEFITS
613-575-2341 Ext. 3340
Toll-free: 1-888-514-1966
Fax: 613-575-1153



Medical Co-Pay Program

- QHIP/RAMQ patients seeking medical services in Ontario.
- Physician must be registered with the ANIHB program and not be registered to bill to RAMQ directly.



Medical Transportation

- Travel cost and living expenses if needed (meal and accommodations) for medically necessary health services **that are not available in the residence location: to the nearest professional**
- Medically necessary health services include: Appointments with physicians, hospital care, medical treatments
- Emergency Transportation (e.g. Ambulance)



Vision Care

- Eyeglasses that are prescribed by a vision care professional (Optometrist/Optician)
- Eye Examinations

Frequency Guidelines: 1-17 years & 65+ old: 1 frame per year; 18-64 years old: 1 frame per 2 years

akwesasne.ca/doh/akwesasne-non-insured-health-benefits
Kanonhkwa’tsheri:io Health Facility
31 Hilltop Drive, Kana:takon (St. Regis)
PO Box 941
Cornwall, Ontario K6H 5V1



SECTOR 2 – COMMUNITY HEALTH SERVICES

The Community Health Services team is dedicated to supporting the health and wellbeing of the Akwesasne Mohawk community.

SECTOR TWO CONSISTS OF:

Health Promotion and Prevention Program, Environmental Health and Infection Prevention and Control, Healthy Families Program, Jordan’s Principle, and Québec Health Card Requests and Renewals (RAMQ).

Health Promotion and Prevention Program

The MCA Health Promotion and Prevention Program offers a range of services designed to promote community wellness and prevent diseases. Through proactive community outreach, educational initiatives, and engaging community events, the program focuses on empowering individuals to make informed decisions about their health and well-being. From tobacco prevention and cessation support to raising awareness about vaccine preventable diseases, the program covers a wide spectrum of health concerns.

Our programming strives to empower individuals and families to lead healthier lives while fostering a resilient and thriving community. Our goal is to help community members make informed choices about their health and wellness.

SERVICES PROVIDED:

Green Food Bag	Falls Prevention Education	Immunization Services	Healthy Lifestyles
Tobacco Prevention and Cessation	Diabetes Prevention	Vaccine Preventable Disease Awareness	Drug and Alcohol Awareness and Prevention
Injury Prevention	Physical Activity		

HOW TO OBTAIN SERVICES:

Contact Community Health Services (CHS) at 613-575-2341 ext. 3220.

Contact information for:

HEALTH PROMOTION AND PREVENTION PROGRAM

ENVIRONMENTAL HEALTH AND INFECTION PREVENTION AND CONTROL

HEALTHY FAMILIES PROGRAM

613-575-2341 Ext. 3220

Kanonhkwa’tsheri:io Health Facility
31 Hilltop Drive, Kana:takon (St. Regis)

Environmental Health and Infection Prevention and Control



The Environmental Health and Infection Prevention and Control (EHIPAC) Program take a proactive approach to preventing the spread of infectious diseases within our community. The team provides education, resources, and support to help keep you and your loved ones safe and healthy.

The program prioritizes the protection of the community’s environment and work to ensure that our surroundings remain safe and healthy. The EHIPAC team monitors water quality, food safety, public health inspections, training and other environmental factors that can impact public health.

SERVICES PROVIDED:

Community education and awareness of sexually transmitted infection and blood borne infections (STBBI) including contract tracing	HIV/AIDS Awareness and Prevention Tuberculosis Education Rabies Exposure Follow-Up	Communicable Disease Management Well-Water Testing	Seasonal Immunization Clinics
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Infection Prevention and Control Audits of internal services and Hand Hygiene audits.

- » **Environmental Health** – Public health assessments; employee and community training; community education and awareness (Tick, Lyme, West Nile Virus)

HOW TO OBTAIN SERVICES: Contact Community Health Services (CHS) at 613-575-2341 ext. 3220.

Healthy Families Program

The Healthy Families Program offers a variety of resources and support services for families, including prenatal and postnatal care, and child development support. By nurturing strong and healthy families, we contribute to the overall health of our community and future generations.



SERVICES PROVIDED:

Ronatakaritenion Owirashon:a Ronatakaritenion Ratisksaokon:a/ Indigenous Healthy Babies Healthy Children – Home visiting service for pregnant women and families with children ages 0-6 years of age residing within Akwesasne, Ontario and Akwesasne, Québec.	Maternal and Child Health Nursing – Provides preconception awareness, education, support and follow up during pregnancy and postpartum. Midwifery Doula Support coming in 2025. Provides linkages and referrals to community services.	Tahonata’karita’kie/ Healthy Arrivals – Provides access to nutritional food during pregnancy, supports breastfeeding/chest-feeding in postpartum period.	Fetal Alcohol Prevention – Community awareness and education to reduce the impacts of alcohol exposure to the unborn baby.
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HOW TO OBTAIN SERVICES: Contact Community Health Services (CHS) at 613-575-2341 ext. 3220.

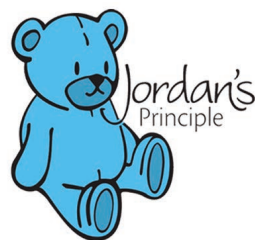
REFERRAL PROCESS

Self-Referral

613-575-2341 ext. 3220

Service Provider Referral

Tel: 613-575-2341 ext. 3220 Fax: 613-575-1152



Jordan's Principle

Jordan's Principle is named after Jordan River Anderson. Jordan was a First Nation child from Norway House Cree Nation in Manitoba. Born with complex medical needs, Jordan spent more than two years unnecessarily in the hospital while the province of Manitoba and the federal government argued over who should pay for his at-home care. Jordan died in the hospital at the age of five years old, never having spent a day in a family home.

Jordan's Principle is a legal rule that ensures First Nations children living in Canada can access the products, services and supports they need, when they need them.

The Akwesasne Jordan's Principle office is designed to assist Akwesasronon with any questions or concerns about Jordan's Principle. The office will provide enhanced service delivery, provide face to face contact, identify any gaps with the caregiver directly, navigate or lobby for the child as needed.

WHAT IS COVERED:

Jordan's Principle covers all public services such as mental health, special education, dental, physical therapy, medical equipment and more.

Examples of coverage:

- **Health:** Wheelchair ramps, assessments and screenings, medical supplies and coverage
- **Social:** Respite care, personal support worker, land-based activities
- **Education:** School supplies, tutoring services, assistive technology

HOW TO APPLY?

Call the MCA Jordan's Principle office to schedule an intake:

- Complete application
- Sign consents
- Identify risks/needs
- Identify any additional documentation needed
- Completed application sent to ISC – Jordan's Principle

Applications can also be completed online through Indigenous Service Canada – Jordan's Principle.

WHO IS ELIGIBLE?*

- Children that have not had their 18th birthday
- Registered or entitled to be registered under the Indian Act First Nation children living on or off reserve
- First Nation children who have one parent/guardian whom is registered or eligible to be registered under the Indian Act

**Age requirement subject to change — Visit www.sac-isc.gc.ca for most current eligibility list.*



Contact information for:
MCA's - JORDAN'S PRINCIPLE
613-575-2341 ext. 2652
31 Hilltop Drive, Kana:takon (St. Regis)
Akwesasne, QC H0M 1A0

Québec Health Card Requests and Renewals (RAMQ)

Community Health Services assists individuals with their submission of information for applications for Québec Health.

CRITERIA:

- Must have a physical address within the territory of Akwesasne (Québec portion) under the jurisdiction of the MCA.
- Must have a renewal notice from RAMQ or can call 800-561-9749 and request an application or a renewal form. You also have the option to order forms online.
- May require additional documentation (ie. residency letter).
 - » Please visit: www.ramq.gouv.qc.ca/en/citizens/health-insurance/renew-card
 - » Enter your health insurance number and postal code.
 - » Forms will be ordered and mailed to you within 7-10 business days.

You could request a replacement form online as well if you lost your card.

www.ramq.gouv.qc.ca/en/citizens/health-insurance/replace-correct-card

- » Select the option that pertains to you (damaged card, lost card).
- » Applications can be submitted online with a \$15.00 fee. Alternatively, the form can be ordered and mailed back to Québec by ANIHB for a \$25.00 fee (cheque or money order).
- » If you choose to have it mailed, you will receive the forms within 7-10 business days.

You can also register your child for Québec health if they were born in Ontario or USA. Please visit: www.ramq.gouv.qc.ca/en/citizens/health-insurance/register

- » Fill out all the information about your child and yourself (eg. address, full names, date of birth, what day you returned to Québec from the hospital).
- » Attach a PDF picture of the Birth Certificate and Status Card with your application.
- » It takes approximately three months to receive their card after applying for the first time.

Contact information for:
HEALTH CARD REQUESTS & RENEWALS
613-575-2341 Ext. 3220
Kanonhkwa'tsheri:io Health Facility
31 Hilltop Drive, Kana:takon (St. Regis)
PO Box 90
Akwesasne, Quebec H0M 1A0



SCAN QR CODES TO ACCESS THE WEBSITE TO:

RENEW A HEALTH INSURANCE CARD



REPLACE OR CORRECT A HEALTH INSURANCE CARD



REGISTER FOR HEALTH INSURANCE





SECTOR 3 – MENTAL HEALTH & WELLNESS

The Mental Health & Wellness sector is dedicated to supporting individuals in achieving balance and well-being, enabling them to navigate daily stresses and realize their full potential. Rooted in Kanien’kehà:ka culture, this sector recognizes the vital role of culture, language, elders, families, and all of creation in fostering mental wellness.

By taking a wholistic approach, the sector addresses health and economic needs through a comprehensive framework that respects and integrates cultural traditions, knowledge, and ways of being.

SECTOR THREE CONSISTS OF FIVE PROGRAMS:

Addiction Services, Land-Based Healing, Mental Health Services, Traditional Medicine and Sahatiha'hará:ne Detox Center

Addiction Services focuses on comprehensive treatment and support for individuals dealing with various addictions.

Land-Based Healing initiatives connect individuals with the healing powers of nature and our traditions to promote overall wellness.

Mental Health Services offer counseling, therapy, and resources to promote mental well-being in the community.

The **Sahatiha'hará:ne Detox Center** aims to provide a safe and supportive environment for individuals struggling with substance abuse.

Traditional Medicine practices integrate cultural healing methods and ceremonies to address wholistic health.



Addiction Services

Outpatient Addiction Services provide culturally appropriate treatment and support for individuals struggling with substance use issues. Programs offer a wholistic approach that integrates traditional healing practices with evidence-based addiction treatment methods.

CULTURALLY-INFORMED CARE:

Services are designed to respect and incorporate Indigenous cultural values, traditions, and healing practices. This may include collaborating within Sector 3 with the Traditional Medicine and Land-Based Healing Programs.

- Sweat Lodge Ceremonies
- Use of Sacred Medicines
- Land-Based Activities
- Traditional Teachings
- Talking Circles

WHOLISTIC APPROACH:

Treatment addresses not only substance use but also mental, emotional, physical, and spiritual well-being. Many programs recognize the impact of intergenerational trauma and colonization on Indigenous communities.

By combining traditional healing practices with contemporary addiction treatment approaches, Addictions Outpatient Services aims to provide culturally relevant and effective support for individuals seeking recovery from substance use disorders.

PROGRAM COMPONENTS:


- Support groups, such as the Parents of Addicted Loved Ones (PAL) initiative.
- Family counseling and support.
- Life skills training.
- Psychoeducational workshops on topics such as addiction, trauma, and coping skills.
- Cultural activities and teachings.
- Referrals to other community resources and support services.

COMPREHENSIVE SERVICES:

Addiction Services provides a range of programs to address and support various aspects of addiction and recovery.



4-WEEK PATH TO WELLNESS
Motivational Counselling



10-WEEK LIVING WELLNESS
Intensive Outpatient Program



12-WEEK MAINTAINING WELLNESS
Aftercare Program

- » One-on-One Counseling
- » Group Therapy Sessions
- » Assessments
- » Crisis Intervention
- » Referrals to detox or residential treatment when needed
- » Aftercare and relapse prevention support

Contact information for:
ADDICTION SERVICES
613-575-2341 Ext. 3115
addictions@akwesasne.ca

Kanonhkwa'tsheri:io Health Facility
31 Hilltop Drive, Kana:takon (St. Regis)
Additional Outpatient Services location:
55 Water Street, Cornwall, ON

Land-Based Healing Program

The Land-Based Healing Program provides a culturally-grounded approach to reconnecting individuals with their traditional territories and practices to promote wholistic wellness and recovery, particularly for those struggling with addiction and mental health issues. The program is rooted in Indigenous worldviews and offers a unique approach to healing that differs from conventional Western treatment models.

CONNECTION TO THE LAND:

Programming takes place in natural settings, often in Akwesasne, allowing participants to reconnect with the land, which is fundamental to identity and well-being.

CULTURAL PRACTICES:

Land-Based Healing incorporates various traditional activities and ceremonies, such as:

- Canoe Journeys
- Cultural Camps
- Sweat Lodge Ceremonies
- Fasting
- Traditional Teachings from Elders
- Harvesting and preparing traditional foods and medicines
- Sauna
- Assistance with condolence fire by bring wood and food to families

BENEFITS:

Land-Based Healing offers several advantages:

- Culturally safe and relevant treatment options
- Opportunity to revitalize language and cultural practices
- Addressing the impacts of colonization and intergenerational trauma
- Fostering connection to Indigenous identity and community

Land-Based Healing represents a promising approach to addressing addiction and mental health issues in our community by reconnecting Akwesasronon with their cultural roots and traditional practices while providing comprehensive support for recovery and wellness.



WHOLISTIC APPROACH:

This program helps address multiple aspects of wellness, including physical, mental, emotional, and spiritual health.

PROGRAM STRUCTURE:

Land-Based Healing programming can vary in length and format, but often include:

- Youth Camps, Wilderness Camps
- Hunting, Fishing, Trapping
- Family and Community Engagement
- Integration of traditional practices with some Western therapeutic approaches
- Involvement of Elders, Traditional Healers, and Community Members



Brandon David
LAND-BASED HEALING
SUPERVISOR



Joey David
LAND-BASED HEALING
SPECIALIST



LaToya Rourke
LAND-BASED HEALING
SPECIALIST

Mental Health Services

The Mental Health Services team consists of registered psychotherapists and registered social workers designated to perform the controlled act of psychotherapy. The Department of Health is fortunate to have an Ontario Licensed Psychologist and Psychiatrist who assist the team with diagnosis and assessment of complex issues. All team members are qualified health professionals who adhere to all practice guidelines as governed by their respective licensing body. The staff work closely with other programs within Sector 3, enabling us to provide culturally appropriate services to the community through a wholistic model or two lens approach to client care.

The Mental Health Services team provides crisis debriefing sessions for the community and first responders, as well as programs and staff within the Mohawk Council of Akwesasne. The team also engages in community outreach by actively promoting mental health services with a goal to reduce stigma and making mental health check-ins just as important and physical health checkups.

KEY FEATURES:

Cultural Competence: Staff members have training in Indigenous cultures, ensuring culturally safe and relevant care.

Wholistic Approach: Services address mental, emotional, physical, and spiritual aspects of wellness, aligning with Indigenous concepts of health.

Traditional Healing Practices: Mental Health often encourages this approach and will include on treatment plans. Therapists will refer to Traditional Medicine and Land-Based Healing to provide:

- Land-Based Healing Activities
- Smudging
- Talking Circles
- Seer, Healer Services
- Sweat Lodge Ceremonies
- Traditional Medicines

Trauma-Informed Care: Programs recognize and address the impacts of intergenerational trauma and colonization on mental health.

SERVICES OFFERED:

Mental Health typically provide a range of services, including:

- Individual Counseling
- Group Therapy Sessions
- Family Support
- Crisis Intervention/ Crisis Debriefing
- Substance Use Treatment
- Psychiatric Consultation
- Psychological Assessments
- Youth-Specific Services
- Elder Guidance and Support



Acting Program Manager
REGISTERED SOCIAL WORKER,
PSYCHOTHERAPIST



Registered Psychotherapist
(ONTARIO)



Registered Psychotherapist
(QUÉBEC)



Registered Psychotherapist
(ONTARIO)



Registered Psychotherapist
(QUALIFYING) (ONTARIO)

Contact information for:
LAND-BASED HEALING PROGRAM
613-575-2341

landbasedhealing@akwesasne.ca
Angus Mitchell Memorial Building
15 Akwesasne St., Kana:takon (St. Regis)

COMMUNITY OUTREACH:

Mental Health Services works in collaboration with:

- Local programs, departments, organizations and communities
- Educational institutions
- Mainstream health services
- Social services agencies

By providing culturally grounded, evidence-based practices with wholistic lens, the team plays a crucial role in addressing the mental health needs of Akwesasne while promoting cultural revitalization and healing.

Connect with us in person at either of Mental Health Services’ two office locations or through a virtual appointment.



Dr. Janine Scott (PhD., C. Psych.)
REGISTERED PSYCHOLOGIST (Ontario)

Dr. Scott offers comprehensive psychological services to Akwesasronon, providing psychological assessments for individuals of all ages, including children under six, ages 6 to 18, and adults. There are many assessments Dr. Scott can provide, from psychological assessments for neurodevelopmental disorders such as Global Developmental Delay (under age 5), Autism, ADHD, Learning Disorders in reading, writing, and math, as well as Intellectual Disability. Additionally, Dr. Scott diagnoses mental health disorders, including PTSD, anxiety, and depression across all age groups. She also provides psychotherapy (all ages), couples therapy, and family therapy.



Dr. Azaad Kassam (MD – CSPO)
REGISTERED PSYCHIATRIST (Ontario)

Dr. Kassam is a cultural psychiatrist with an interest in spirituality and mental health. He works with severe and persistent mental illness, consults with refugees at the Ottawa Newcomer Health Centre, as well as with Indigenous communities in Eastern and Northern Ontario. He's involved in migrant and cultural mental health research, enjoys teaching transcultural psychiatry and maintains Assistant Professorship with the University of Ottawa as well as the Northern Ontario School of Medicine.

Contact information for:
MENTAL HEALTH SERVICES
613-575-2341 Ext. 3115
MentalHealth@akwesasne.ca

Referrals to Fax: 613-575-1168
Kanonhkwa'tsheri:io Health Facility
31 Hilltop Drive, Kana:takon (St. Regis)

Sahatiha'hará:ne Detox Center

Sahatiha'hará:ne Detox Center provides culturally-appropriate and wholistic care for individuals seeking to overcome substance use disorders. The center combines traditional healing practices with modern medical approaches to support individuals through the detoxification process.

MEDICAL SUPERVISION:

Trained medical staff monitor and manage withdrawal symptoms, ensuring the safety and comfort of clients throughout the detoxification process.

COUNSELLING & SUPPORT:

Offers both individual and group counseling sessions, often led by Indigenous counselors who understand the unique cultural context and challenges faced by their clients.

CULTURAL PRACTICES:

Incorporates traditional healing methods, which may include:

- Sweat Lodge Ceremonies
- Talking Circles
- Saunas
- Use of Sacred Medicines
- Smudging Rituals
- Traditional Teachings

WHOLISTIC APPROACH:

The focus is on healing the whole person, addressing not just the physical aspects of addiction but also the mental, emotional, and spiritual components. This approach aligns with Indigenous concepts of wellness, which emphasize balance and harmony.

Aftercare Planning: Staff work with clients to develop comprehensive aftercare plans, which may include referrals to residential treatment programs, outpatient services, or community-based support groups.

Family Involvement: Many centers recognize the importance of family and community in the healing process and may offer family support or education sessions.

CULTURALLY SAFE ENVIRONMENT:

Sahatiha'hará:ne Detox Center strives to create a safe space where clients can reconnect with their cultural identity and traditions. This may include:

- Cultural activities and teachings
- Indigenous staff members and Elders
- Getting referred to Traditional Medicine or Land-Based Healing Program
- Indigenous language use
- Traditional foods

By combining evidence-based detoxification practices with traditional healing methods, the detox center aims to provide a comprehensive and culturally relevant approach to support individuals in the early stages of their recovery journey.

- Comprehensive week-long program
- Round-the-clock coverage during weekdays
- Operational Monday to Friday from 8 a.m. to 5 p.m. with on-site staff presence
- Weekly group support sessions
- Utilization of nursing services for evening and overnight shifts while clients are on-site

Contact information for:
SAHATIHA'HARÁ:NE DETOX CENTER
613-932-5050
44 James Lane, Kawehno:ke (Cornwall Island)



Bonnie Bradley
CLINICAL SUPERVISOR



Dr. Cory Scott
PHYSICIAN



Kellie Jacobs
REGISTERED NURSE (RN)



Carlee King
WITHDRAWAL SPECIALIST



Renna Leaf
HOUSE COOK

Traditional Medicine

Traditional Medicine typically integrates Onkwehonwe healing practices with modern healthcare approaches to provide wholistic treatment options. The program aims to preserve and promote traditional healing knowledge while offering individuals alternative or complementary treatment.

CULTURAL PRACTICES:

Programs incorporate traditional healing ceremonies, rituals, and practices specific to the cultural context, such as:

- Ceremonies
- Use of Sacred Medicines
- Speeches
- Smudging
- Sweat Lodge Ceremonies
- Talking Circles
- Teachings



NATURAL REMEDIES:

Utilization of plant-based medicines, herbal remedies, and natural therapies derived from traditional knowledge.



WHOLISTIC APPROACH:

Focus on treating the whole person — body, mind, spirit, and emotions, rather than just physical symptoms.

TREATMENT MODALITIES:

Often combine traditional practices with contemporary treatment:

- Medicine
- Energy Work
- Identify Ceremonies needed
- Acupuncture
- Massage Therapy
- Dietary Recommendations
- Meditation and Mindfulness Practices

EDUCATION & TRAINING:

Programs often include:

- Courses on traditional medicinal plants and their uses
- Training in traditional diagnostic methods
- Study of cultural and spiritual aspects of healing

CULTURAL PRESERVATION:

Elder Involvement: Traditional healers and elders often play a crucial role in program development and implementation.

Language & Cultural Knowledge: Emphasis on preserving Indigenous languages and cultural knowledge related to healing practices.

By combining ancient wisdom with modern healthcare approaches, Traditional Medicine offers a unique and culturally-relevant approach to health and wellness for Akwesasronon.

Contact information for:
TRADITIONAL MEDICINE
613-575-2341 ext. 3100
traditional.medicines@akwesasne.ca
Kanonhkwa'tsheri:io Health Facility
31 Hilltop Drive, Kana:takon (St. Regis)



Traditional Medicine Staff

Dennis Danforth
Traditional Medicine Supervisor

Elizabeth Lazore
Cultural Practitioner

Natalie Gibson, Alicia Cook,
Levi Herne, Aronhiahes
Herne, Jasmine Jimerson
and Johnson Jimerson
Healers



SECTOR 4 – CLINICAL CARE SERVICES

Clinical Care Services encompasses various essential healthcare provisions within the Akwesasne community.

SECTOR FOUR CONSISTS OF:

Akwesasne Medical Clinics, Chronic Disease Management Initiatives, two Indigenous Patient Navigators, and the Home and Community Care Program.

The **Akwesasne Medical Clinics** deliver quality Primary Health Care in Kana:takon, Kawehno:ke and Tsi Snaihne through diverse clinics. With a team comprising 10 Physicians and a Nurse Practitioner, the clinics cater to the healthcare needs of our community.

The **Chronic Disease Management Initiatives**, formerly known as the Diabetes Education and Management Program, aid community members in education and management of diabetes, with plans to extend assistance to other chronic diseases.

Two **Indigenous Patient Navigators** play a crucial role in helping community members navigate the healthcare system to access necessary services for optimal wellness. They are dedicated to facilitating access to both provincial and local services.

The **Home and Community Care Program** has undergone restructuring to prioritize care for individuals requiring support at home, including nursing care and personal support services.



Akwesasne Medical Clinics
(KANA:TAKON, KAWEHNO:KE & TSI SNAIHNE)

SERVICES:

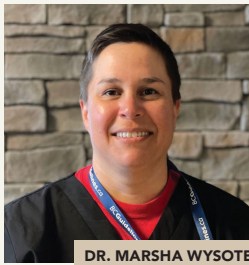
Primary Care (Medical Clinics)

Primary Care is available at the Akwesasne Medical Clinics located in Kana:takon and Kawehno:ke and Tsi Snaihne*. This includes booked telephone appointments, follow-ups, review of labs, referrals and all other medical care within each provider’s scope of practice.

All Physicians, Nurse Practitioners and Nurses practice a wholistic, team-based approach to wellness and adhere to Clinical Practice guidelines as governed by their respective licensing bodies.



DR. OJISTOH HORN



DR. MARSHA WYSOTE



DR. ENRIQUE TORRES



DR. KENT SAYLOR



JANET BRANT N.P.



DR. MARIE-FRANCE LEVAC



DR. KRISTINA BAIER



DR. JENNIFER ROBINSON



DR. AMY DARADICH



DR. INÉS COLMEGNA



Tsi Snaihne Medical Clinic (TMC)*

Please note the Tsi Snaihne Medical Clinic is a satellite clinic temporarily located at Iakhihsohtha Lodge since January 2025.

Services include: Primary care, blood work clinics, immunizations, and diabetes prevention and care programs.

CRITERIA:

Must be a community member of Akwesasne.

POLICIES:

Policies are available on-site.

FORMS/ APPLICATIONS:

The Electronic Health Information Specialists will utilize the PS Suite Electronic Medical Records system to accept all community member registrations and ongoing patient records. Consent, Release of Information and Confidentiality forms are available on-site.

HOW TO APPLY FOR MEDICAL SERVICES:

Appointments are available by telephone.

Akwesasne Medical Clinic

613-575-2341 Ext. 3215

Kanonhkwa'tsheri:io Health Facility
31 Hilltop Drive, Akwesasne, QC
Kana:takon (St. Regis)

Kawehno:ke Medical Clinic

613-932-5808

CIA Building #2
Tewesateni Road, Akwesasne, ON
Kawehno:ke (Cornwall Island)

Tsi Snaihne Medical Clinic*

613-575-2341 Ext. 3215

Iakhihsohtha Lodge (Alternate Entrance)
95 Snye School Road, Akwesasne, QC
Tsi Snaihne (Snye)

Chronic Disease Management Initiatives

Health promotion, prevention and diabetes management services, including:

DIABETES PREVENTION:

- Group Presentations
- Health Promotion Fairs
- Green Food Bag Distribution
- School-Based Nutrition
- Personal Training and Group Fitness Classes
- After-School Fitness Programming
- Gardens
- Fitness and Health Education
- Junior and Senior Chef Cooking Classes
- Collective Kitchens
- Food Preservation Workshops (canning, etc.)
- Summer Youth Camp Programming

DIABETES EDUCATION:

- One-to-One Counseling on Diabetes Management with Registered Nurse and Certified Diabetes Educator
- Blood Sugar and Blood Pressure Screenings
- Nutrition Counseling with Registered Dietitian and Certified Diabetes Educator
- Multidisciplinary Case Management
- Diabetes Clinics in Collaboration with Local Healthcare Providers
- Foot Care
- Group Education Sessions
- Diabetes Awareness Sessions via local radio talk show and educational postings on social media

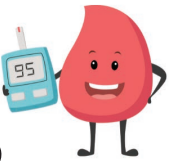
CRITERIA:

- Member of the Mohawks of Akwesasne
- Those at risk and those that are diagnosed as pre-diabetic or diabetic
- Referrals may be made via your primary care provider or community members may self-refer to access services.

Contact information for:

CHRONIC DISEASE MANAGEMENT
613-575-2341 Ext. 3247

Kanonhkwa'tsheri:io Health Facility
31 Hilltop Drive, Kana:takon (St. Regis)



Indigenous Patient Navigators

SUMMARY:

A Patient Navigator assists patients in effectively communicating with their healthcare providers, ensuring they have the information needed to make informed decisions about their care. They also support patients by coordinating appointments for medical visits and tests, as well as connecting them to financial, legal, and social resources.

SERVICES:

Initial evaluation and referral, liaise with clients and caregivers, assist with the development of action planning, resource management, functional assessments, care coordination, client activation, education, and support.



April White
INDIGENOUS PATIENT NAVIGATOR



Joan Lazore
INDIGENOUS PATIENT NAVIGATOR

Contact information for:

INDIGENOUS PATIENT NAVIGATORS
613-575-2341

Kanonhkwa'tsheri:io Health Facility
31 Hilltop Drive, Kana:takon (St. Regis)

Home & Community Care Program

The Home & Community Care Program (HCC), formerly the Home Care/Home Support Program, provides in-home nursing care visits for clients who are referred by a physician with specific needs and for post-operative patients who require continued care when released from hospitals. Medical nursing treatments require a physician’s order. The nursing medical treatment provide a range of services from intravenous therapy, wound management, palliative care, etc. Nursing visits per client can range from monthly to twice daily, according to the needs assessed. HCC assists people whose capabilities are diminished due to acute or chronic conditions. Program personnel assist with activities of daily living such as personal care, meal preparation, grocery shopping, housekeeping, and assist with medical appointments. Family support and the promotion of independence are strongly encouraged.

SERVICES:

Nursing Care Services: Our nursing staff, are licensed in both Ontario and Québec, striving to provide all aspects of nursing services to eligible clients and their families, within their own homes. We collaborate with Discharge Planners, Physicians and Nurse Practitioners regarding eligible clients who are released from hospital, and provide medical referrals for wound management, cancer care, infection control, intravenous therapy and in-home palliative care services.

Personal Support Worker (PSW) Services: Our PSWs provide in-home care services to eligible clients in all three (3) districts, including: personal care, monitoring vital signs and blood sugars, assisting with activities of daily living, meal preparation, respite care, light housekeeping, local transportation and in-home palliative care.

Medical Social Liaison Worker: The Medical Social Liaison Worker provides assistance to clients in need of: advocacy for financial, legal, environmental and housing concerns; assistance with long-term care placement; case conferencing; and referrals for clients and families. They actively participate in community outreach programs, serve on multidisciplinary committees, and deliver presentations on program services to elders at various facilities.

Home Maintenance Services: Ensuring client homes are free from hazards is a prime concern to Home Maintenance Services. This is accomplished by conducting home assessments and providing referrals to appropriate agencies should a safety concern be evident. Home Maintenance Services excels in meeting client requests and work orders, many which are emergency based. We also provide minor services, including delivery and installation of medical equipment, grass cutting, and snow removal to those who meet the criteria.

Physiotherapist Assistant (PTA) Services: The PTA provides in-home designed physiotherapy treatment plans that are initially developed by the Physiotherapists in the Outpatient Physio Clinics at Tsiionkwanonhso:te. The individual physio treatment plans are communicated from the Physiotherapists to our PTA to be continued to eligible clients in all three (3) districts for continued care, support, and advocacy.

CRITERIA:

- No age requirement.
- Must be registered with the Mohawks of Akwesasne band.
- Must reside within the three districts of Akwesasne under the Mohawk Council of Akwesasne jurisdiction.
- Must have a written Physician or Nurse Practitioner referral for all client specific care and treatment.
- Upon receipt of the referral an appointment is made for an in-home assessment to determine need and services requirements.
- Consent for treatment/ services plans must be signed.



Contact information for:
HOME & COMMUNITY
CARE PROGRAM
613-575-2341 Ext. 1618
Fax referrals to:
613-745-6984
24B Frank Benedict
Memorial Lane,
Akwesasne, ON
K6H 5R7



SECTOR 5 – CONTINUING CARE SERVICES

The Continuing Care team is dedicated to providing comprehensive and compassionate care for the elders of the Akwesasne Mohawk community. Recognizing the wisdom and experiences our elders bring to our community, we are committed to ensuring they receive the support and respect they deserve.

SECTOR FIVE CONSISTS OF:

Elder Services, Iakhihsohtha Elder Assisted Living Lodge, and Tsiionkwanonhso:te Long-Term Care Facility.

Elder Services: Elder Services offers personalized care and assistance to support our elders’ health and wellbeing. They provide a range of programs and services designed to enhance quality of life, including wellness checks, social activities, and more.

Iakhihsohtha Elder Assisted Living Lodge: Iakhihsohtha Lodge is a warm and welcoming assisted living facility where elders can enjoy their golden years with dignity and comfort. The dedicated staff provides individualized care and support, promoting independence and a sense of community.

Tsiionkwanonhso:te Long-Term Care Facility: Tsiionkwanonhso:te is a state-of-the-art long-term care facility offering specialized services for elders who require ongoing medical care and assistance with daily activities. Our professional team is committed to providing compassionate and respectful care in a culturally sensitive environment.



Elder Services Program

Elder Services is a program that offers support to Akwesasne elders aged 60 years and older to help them live safely and independently at home by coordinating social activities, assisting with minor home maintenance, and providing educational resources.

SERVICES:



Meal Delivery Program Meals on Wheels

Elder Services offers hot, nutritious lunchtime meals to homebound older adults designed to keep people healthy and living in their own homes.

The benefits of the meal delivery program (Meals on Wheels) for clients is the daily contact and safety checks they receive from our MOW drivers, along with general health information and notification of upcoming events.

CRITERIA:

Client must meet one of the following criteria:

- Be a homebound person.
- Have impaired mobility and/or incapacitated due to accident, illness, or frailty.
- Lack of support from family members or neighbours.
- Unable to prepare meals because of lack of facilities such as refrigeration, stove, etc.
- Inability to shop and cook for self.
- Inability to safely prepare meals or lack of knowledge and skills.
- Temporary assistance is also considered after hospitalization or sickness.

Client assessments are done by the Program Manager/ Care Coordinator.

Adequate follow-up and periodic reassessment at a minimum of every twelve months is completed and documented for all case managed participants.

HOW TO APPLY:

Interested in applying for elders services? Give us a call or some see us at Tsiionkwanonhso:te Long-Term Care.



Minor Home Maintenance

The Minor Home Maintenance Program's goal is to assist elders in maintaining their home by assisting with light chores and minor repairs.

Our Home Maintenance Worker can complete minor repairs such as: cleaning out woodburning stoves, checking and replacing smoke detectors, tightening loose railings, small drywall repairs, drain problems.

If we cannot help you with your request, we can assist in finding you an appropriate contractor.

CRITERIA:

Client must either be 60 years of age or older and live alone with no other support system in place; or live with someone who cannot physically assist with the repairs.



Care Coordination

The Care Coordinator is here to help our Akwesasne elders with the coordination of their health, safety, and social needs in order to maintain an independent lifestyle.

CRITERIA:

Client must be 60 years of age or older or 55 years of age with a medical disability.

Contact information for:
ELDER CARE SERVICES
613-575-2341 Ext. 1661
Tsiionkwanonhso:te Long-Term Care Facility
70 Kawehno:ke Apartment Road, Akwesasne, ON

Iakhihsohtha Elder Assisted Living Lodge

The Iakhihsohtha Lodge provides short-term, long-term and respite care for adults and the elderly, a senior day program, and congregate dining.

SERVICES:

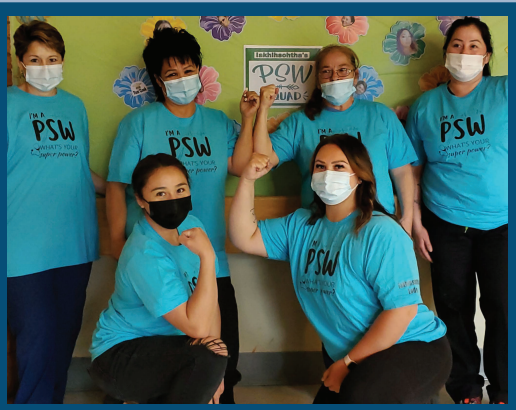
Short-Term, Long-Term, and Respite Care for Adults & Elderly

- Iakhihsohtha offers short, long-term and respite care to adults and elders and families by delivering programs and services to sustain their health, social, cultural and life enrichment needs.
- The Lodge accommodations include 20 private rooms and five (5) semi-private rooms, each with attached washrooms. Also available are two private handicapped equipped bathing rooms with therapeutic tubs, showers and change rooms for the individual's personal preference. Applicants are invited to visit the Lodge and tour the facility prior to admission.
- Iakhihsohtha provides an in-house beauty & barber salon, walking paths, outdoor patios, and gardening beds. They also have a handicap bus that has scheduled weekly trips for shopping, group picnics or scenic tours of the area.



HOW TO APPLY FOR SHORT-TERM, LONG-TERM OR RESPITE CARE:

- Interested applicants must fill out and complete the application package. Once received by the Lodge, a medical assessment will be scheduled at your convenience and is a necessary part of the application process prior to acceptance for admission. This process assists us to determine the suitability of our services to meet your specific needs.
- Applications can be picked up at the Lodge.





**Ratinatare (Our Visitors)
Senior Day Program**

The Senior Day Program at Iakhihsohtha Lodge offers group activities in a fun, engaging, social atmosphere. If your family member is mobile and looking for stimulating social interaction, why not try the Senior Day Program?

Meals, exercise, organized and fun activities are provided by trained support staff. The program runs two days a week from 9:00 a.m. to 3:00 p.m.

The Ratinatare Senior Day Program is also a good program for Alzheimer/dementia caregivers who need a break for a few hours.

HOW TO APPLY FOR THE RATINATARE SENIOR DAY PROGRAM:

Fill out an application package and return to the Lodge. A calendar is provided with the Day Program schedule and arrangements will be made for a start date.



Congregate Dining

Do you like to have company with lunch? Do you like to engage in our activities and be active? Our congregate meal program is the place for you! Please join us at Iakhihsohtha Lodge for socializing, games, and physical activity, conversation and lunchtime meals.

CRITERIA:

- Participants of the congregate meal program are community residents, both senior and adult. Non-elderly disabled individuals who reside in a non-institutional household with, and accompanied by, a person eligible for congregate meals shall be provided a meal on the same basis that meals are provided to volunteers or guests. Participants are registered and the following information is obtained: Name, address, phone numbers, emergency contact, physician, major chronic conditions, birth date, proof of age or signed declaration of age, diet for referral and reporting purposes.
- All staff who register participants will utilize the intake form for new clients.
- Volunteers who deliver congregate meal services or home meal deliveries during mealtime are eligible to receive a meal. Clients must call in to reserve space and a meal. Menus are prominently displayed at each site and food preparation area. Congregate meal participants can view the menu in the dining area.
- Participants who request to take all or a portion of their meal home for later consumption are advised that Iakhihsohtha Lodge is not liable for any food that leaves our facility; should an applicant wish to take the meal home, it is at their own risk.

Contact information for:
IAKHIHsoHTHA LODGE
613-575-2507
Fax: 613-575-1267

95 Snye School Road,
Akwasasne, Quebec H0M 1A1

Tsiionkwanonhso:te Long-Term Care

Tsiionkwanonhso:te is dedicated to enhancing the quality of life for adults, elders, and families by providing programs and services that support their health, social, cultural, and life enrichment needs. Tsiionkwanonhso:te delivers services in a caring, safe, and home-like environment. They are committed to working cooperatively and professionally to fulfill the diverse needs of our Mohawk people, our partners and regulatory bodies.

SERVICES:

Nursing & Medical Services

Our team of certified professionals is dedicated to providing comprehensive health care to our residents. This includes physicians, registered nurses (RNs), registered practical nurses (RPNs), personal support workers (PSWs) available 24/7, restorative care aides, as well as mental health and pharmaceutical providers. Residents also have access to massage therapy, physiotherapy, occupational therapy, and art therapy. Additional services are available for a fee, including a licensed esthetician, hairstylist, private satellite TV, phone service, and climate control in resident rooms. Religious services are held every Thursday in the activity room.

Leisure Programs

Tsiionkwanonhso:te offers fully implemented activity programs that residents can partake in. Programs are held in the common lounges and/or outdoors on the grounds, overlooking the mighty St. Lawrence River. Volunteers, scheduled activities, handicap accessible bus for residents' monthly outings, community special events, and fundraising events are all components of our leisure program.

Food Services

The Food Services team includes a Registered Dietitian, nutritious meals and snacks, and monthly special event meal activities.

Contact info for all Tsiionkwanonhso:te services:
TSIIIONKWANONHso:TE LONG-TERM CARE
613-932-1409
70 Kawehno:ke Apartments Road,
Kawehno:ke (Cornwall Island)
PO Box 90
Akwasasne, Quebec H0M 1A0

**CRITERIA FOR
TSIIIONKWANONHso:TE'S SERVICES:**

- Community Member of Akwasasne
- Canadian Band Number
- QHIP/OHIP Health Card
- Birth Certificate
- Power of Attorney, if needed.

OR

- Admission through CCAC – Cornwall Community Access Centre
- Fees as per MOHLTC level
(www.ontario.ca/page/get-help-paying-long-term-care)

**HOW TO APPLY FOR THE
TSIIIONKWANONHso:TE'S SERVICES:**

Applications and policies can be obtained on-site.





DEPARTMENT OF INFRASTRUCTURE, HOUSING & ENVIRONMENT



The Department of Infrastructure, Housing & Environment consists of three main sectors: Infrastructure (including Water, Roads and Technical Services), Housing and Environment. Formerly known as the Department of Technical Services, DIHE was recently renamed and reorganized to combine several related programs and services.



Infrastructure Sector

SUMMARY

The Infrastructure Sector oversees all technical services, providing both internal and external support. This program is responsible for maintaining 47 MCA community assets, including water and wastewater treatment facilities, schools, childcare centers, clinics, recreation centers, elder care facilities, administration buildings, police stations, storage facilities, and more.

In addition to managing community assets, the sector is tasked with maintaining roads, fire hydrants, and water operations. Its technical services include project management and building maintenance.

Community members with building maintenance issues or concerns can reach the DIHE Infrastructure Sector at 613-575-2250 ext. 1003.



SERVICES CONT'N NEXT PAGE.

INFRASTRUCTURE SECTOR CRITERIA:

The criteria for the Department of Infrastructure’s technical services is to:

- Be a member of the Mohawks of Akwesasne.
- Reside within the Territory of Akwesasne under the jurisdiction of the Mohawk Council of Akwesasne with a civic address.
- Be in Good Standing with MCA as part of the Good Standing Policy.
- The technical services do not incur fees.

PUBLIC SERVICES:

Roads Program

Roads operations include grading, sanding, snow removal, road repair, storm drainage management, general maintenance and emergency response for 105 lane km of public roads in Akwesasne.

For a new homeowner, the Roads Program will provide a culvert and a load of gravel for a new driveway branching off a public road.

The road crew is on-call 24 hours a day, 7 days a week.

For all roads issues, please contact the Roads Program Manager.

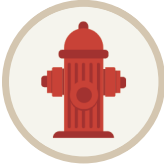


Contact information for:
ROADS PROGRAM
Tewesateni Road
Akwesasne, Ontario K6H 0G5
613-938-5476
613-551-1290



Water/Wastewater Program

The services of the Water/Wastewater Program include:



FIRE HYDRANTS:

Responsible for the operation and maintenance of the fire hydrants. Responsible for ensuring that the fire hydrants are operable for the Fire Department. The only people that should be opening the fire hydrants are the Fire Department and the Water Department. If you have any questions concerning a fire hydrant in your neighborhood, please do not hesitate to call the Water Department at 613-933-4924.



WASTEWATER:

Operations and maintenance of the sewage treatment plants, the sewer lines, and the manholes. Homeowners are responsible for the sewer line from the property line to the home, along with the interior plumbing. The homeowner must contact the Water & Wastewater Manager for a new sewer line access at 613-933-4924.



WATER:

Responsible for the operations and maintenance of the water plants and for the waterline up to the curb stop shut-off valve located at the edge of your property.

- » Homeowners are responsible for the waterline going from curb stop shut-off valve located at the edge of your property to your home.
- » For new waterline access connections, the homeowner is responsible for the property excavation and the plumbing hookups, from the curb stop shut-off valve located at the edge of your property to their house. The MCA water operators will provide a pressure reducing valve, a back flow preventing valve and a shut-off valve for the homeowner to install. The homeowner will be advised to install an equalization tank. This will help prevent plumbing damage in the home from pressure surges in the water line. The homeowner must contact the Water/Wastewater Manager for a new waterline access connection at 613-933-4924.
- » If you require the water turned on or turned off to your house, please call the Water & Wastewater Program Manager, at 613-933-4924, between the hours of 8 a.m. to 4 p.m.

HOW TO APPLY FOR INFRASTRUCTURE/ TECHNICAL SERVICES:

Please contact the Infrastructure Sector directly.

POLICIES:

Policies pertaining to infrastructure can be located on our website at www.akwesasne.ca.



IF YOU HAVE A WATER OR SEWER EMERGENCY AFTER NORMAL WORKDAY HOURS, PLEASE CALL:

Water and Wastewater 24/7 On-Call Pager:
518-404-2252

Akwesasne Mohawk Police Service - Central Dispatch:
613-575-2000

Contact information for the:
INFRASTRUCTURE SECTOR

General Inquiries:
613-575-2250 Ext. 1003
Water/Wastewater Manager:
613-933-4924 or water@akwesasne.ca

C.I.A. #3 Building
101 Tewesateni Road
Akwesasne, Ontario K6H 0G5
Emergency Contact:
AMPS Central Dispatch: 613-575-2000
Water & Wastewater 24/7 On-Call Pager: 518-404-2252

Housing Sector

SUMMARY

The Housing Sector, formerly the Department of Housing, offers a number of services to the community with varying criteria.

PROGRAMS/SERVICES:

Upgrade Loans

- Repair loan up to \$8,000 with monthly payments of \$229.14 for 3-year term and fully disbursed within 6 months
- Renovation loan up to \$20,000 with monthly payments of \$359.37 for 5-year term and fully disbursed within 9 months

CRITERIA:

- Member of the Mohawks of Akwesasne
- Reside within the Territory of Akwesasne under the jurisdiction of the Mohawk Council of Akwesasne
- Must be in Good Standing with MCA
- Certificate of Possession must be in your name
- Must be your primary residence

HOW TO APPLY:

- Application for Upgrade Loan Program can be picked up at Housing or emailed to you directly
- Fill out application completely
- Sign each page where indicated
- If possible, provide quote for the necessary repair or renovation

New Construction

- New Construction Loan up to \$250,000 with 1% interest rate
- Monthly payments of \$942.18 for 25 year term
- Payments to start 6 months after construction begins

CRITERIA:

- Member of the Mohawks of Akwesasne
- Must be in Good Standing with MCA
- Lot must be surveyed and Certificate of Possession must be in your name
- Land must be at least:
 - » 1 acre (if no access to water line or sewer line)
 - » .50 acre (if access to waterline only)
 - » .33 acre (if access to both water line and sewer line)
- Land must be cleared
- Driveway on lot
- Environmental Assessment to be completed by MCA Environment Department
- House Plans (Blue prints must include floor plan, foundation plans, framing plans, roof plans, section and details, building elevations, electrical drawings, heating, ventilation and plumbing drawings)
- Require quotes from at least three different contractors, if possible
- Plot Plan, Septic System Design, House Plan to be reviewed and approved by Housing Inspector
- If you chose a house plan over the recommended square footage, you must provide verification through a bank statement that you have your own funds available to complete the home construction

HOW TO APPLY:

- Application for New Construction can be picked up at Housing or emailed to you directly
- Fill out application completely
- Sign each page where indicated

Contact:
HOUSING SECTOR - LOANS OFFICER
CIA #3 Building
101 Tewesateni Road
Akwesasne, Ontario K6H 0G5
613-575-2250 Ext. 1055

BANK OF MONTREAL

Mortgage Guarantee - New Construction

- New Construction Loan up to \$250,000 though BMO
- Payments to start 6 months after construction begins

CRITERIA:

- Member of the Mohawks of Akwesasne
- Must be in Good Standing with MCA
- Lot must be surveyed and Certificate of Possession must be in your name
- Land must be at least:
 - » 1 acre (if no access to water line or sewer line)
 - » .50 acre (if access to waterline only)
 - » .33 acre (if access to both water line and sewer line)
- Land must be cleared
- Driveway on lot
- Environmental Assessment to be completed by MCA Environment Program
- House Plans (Blue prints must include floor plan, foundation plans, framing plans, roof plans, section and details, building elevations, electrical drawings, heating, ventilation and plumbing drawings)
- Require quotes from at least three different contractors, if possible
- Must have a General Contractor for construction
- Plot Plan, Septic System Design, House Plan to be reviewed and approved by Housing Inspector
- If you chose a house plan over the recommended square footage, you must provide verification through a bank statement that you have your own funds available to complete the home construction

HOW TO APPLY:

- Application for New Construction Mortgage is made at Bank of Montreal
- Bank of Montreal contacts Department of Housing for mortgage guarantee

BANK OF MONTREAL

Mortgage Guarantee - Purchase Existing Housing

SUMMARY OF SERVICES PROVIDED:

- Mortgage Loan up to \$250,000 though BMO

CRITERIA:

- Member of the Mohawks of Akwesasne
- Must be in Good Standing with MCA
- Lot must be surveyed and Certificate of Possession must be in name of person selling property
- Property must be clear of any liens
- Bill of Sale required
- Home Valuation completed by MCA's Housing Sector

HOW TO APPLY:

- Application for mortgage is made at Bank of Montreal
- Bank of Montreal contacts MCA's Housing Sector for mortgage guarantee



Contact:
BANK OF MONTREAL

BMO Bank Manager
613-938-5637

Elders Emergency Fund

- A sudden unexpected occurrence demanding immediate action where if no action is taken, would be detrimental to the health, safety, and well-being of the occupants in the home.
- Emergency assistance would be for: no heat, no water, inadequate stairs, roof repair (not replacement), minor carpentry repairs: railings, landings, window repairs, replacement only if deemed a hazard, minor electrical repairs.
- One time allocation of \$5,000.

CRITERIA:

- Member of the Mohawks of Akwesasne
- Must be in Good Standing with Housing Sector
- Must be 60 years of age and older
- Applicant must be Head of Household
- Assistance must be for primary residence

HOW TO APPLY:

- Housing is to be notified by either phone call, memo, or email as to the emergency situation.
- Application for Elders Emergency Fund can be picked up at Housing or emailed to you directly.
- Fill out application completely.
- Sign each page where indicated.
- A representative from Housing will complete an inspection to determine nature of emergency.
- A report will be submitted with recommended action plan along with a cost for the repairs.



CANADA MORTGAGE & HOUSING CORPORATION (CMHC)

Emergency Repair Program (ERP)

- Emergency repairs that are needed immediately
- Once approved all work must start in 30 days and be completed within 90 days
- Funding available maximum to \$20,000

CRITERIA:

- Member of the Mohawks of Akwesasne
- Must be in Good Standing with MCA
- Certificate of Possession must be in your name
- Must be your primary residence
- Total household income below \$57,000 annual

HOW TO APPLY:

- Application for CMHC ERP can be picked up at Housing or emailed to you directly
- Fill out application completely
- Sign each page where indicated
- Copy of Certificate of Possession
- Confirmation of Income
- 3 Contractor quotes required
- CMHC authorizes approval

Contact information for:

HOUSING SERVICES MANAGER
613-575-2250 Ext. 1051

CIA #3 Building

101 Tewesateni Road
Akwesasne, Ontario K6H 0G5



Home Inspections

Housing provides home inspections to community members. Please contact the Housing Sector for more information.

Apartment Rentals

Located in all three districts.
(Kana:takon, Kawehno:ke, Tsi Snaihne)

CRITERIA:

- Member of the Mohawks of Akwesasne
- In good standing with MCA
- Demonstrate ability to meet rental payments
- First month's rent and security deposit due before move in
- Willing to sign yearly lease
- Tenant is responsible for utilities (Cornwall Electric, Hydro Québec)

HOW TO APPLY:

- Applications can be picked up at the Housing Sector located at CIA #3 on Kawehno:ke or sent via email.

PLEASE NOTE:

- Due to limited apartments and high application rates, there is a waitlist for rentals. Wait times are dependent on unit availability and tenant move-outs.
- The Rent-to-Own Program is currently inactive.
- Please note that emergency housing is not available.



Contact information for:

HOUSING SECTOR

613-575-2250 Ext. 1054

TENANT/MAINTENANCE MANAGER

613-575-2250 Ext. 1057

CIA #3 Building

101 Tewesateni Road
Akwesasne, Ontario K6H 0G5



Environment Program

SERVICES PROVIDED:

- Culturally-based environmental assessments for businesses, housing, infrastructure conservation
- Species at risk
- Contaminants
- Invasive species control
- Naturalized knowledge practices
- Forestry (*limited*)
- Agricultural advisement
- Minnow and fish habitat assessment and conservation

CRITERIA:

- Fees are charged for environmental assessments (approximately \$30 per hour/man-hour). Turnaround time is based upon project and area size.
- Invitation from proponent for environment staff to be on site as needed to complete work.
- Larger projects could require a year-round assessment depending on the project.

HOW TO APPLY:

CIA #3 Building in person, via telephone or email.
Inquiries will be directed to appropriate staff member.

Contact information for:

ENVIRONMENT PROGRAM

613-575-2250 Ext. 1039

environmentprogram@akwesasne.ca

CIA #3 Building

101 Tewesateni Road
Akwesasne, Ontario K6H 0G5





AKWESASNE JUSTICE DEPARTMENT

The Akwesasne Justice Department employs the principle of natural justice to empower the community to safeguard collective rights, primarily, and individuals rights (secondary) for Akwesasronon, while remaining respectful of the community’s heritage and culture. The department oversees the Akwesasne Court, Community Justice Program, Compliance Program, Legal and Legislative Services, Ontario and Québec Probation, and Youth Probation and Reintegration.

Justice Administration

SUMMARY

The Akwesasne Justice Department’s administration assists community members through a variety of services, including the following:

- Assistance with outside documents.
- Assistance to community members' concerns on MCA programs and services.
- Referral services for community members: MCA Policies, Dispute Resolution, Legal Aid Ontario, Legal Aid Québec.
- Assisting Akwesasronon communicating with an outside agency (contact information, facilitation, etc.) Justice cannot speak on behalf of a community member, but offer guidance to ensure agency requirements are understood and addressed.
- Filing of community complaints (eg. CBSA).
- Affidavits for court submission(s).
- Guarantor for Birth Certificates.
- Oaths of Office.
- Probation Services: In an emergency, the Director will be able to assist (Temporary Absence Pass).

SERVICES CONT NEXT PAGE.

JUSTICE ADMINISTRATION SERVICES CON'T:

- Assistance with residency applications.
- Photocopying of documents as requested by the community member.
- Assistance with U.S. incarceration concerns (application to U.S. immigration for duo citizenship – to avoid community member being sent to a prison that only houses foreigners); family concerns of inmates (medical issues such as proper medication).
- Assistance with Canadian incarceration concerns (federal).
- Collect calls from inmates once per week to speak with a Justice representative.
- Jury duty notices – letter to Ontario courts.
- Pardon information (aka record suspension applications).
- Child Support Services (such as referral to mediation).
- Expand issues for community members: homelessness; bail beds.
- Participation in the Indigenous Justice Group (Ontario Ministry of the Attorney General to bring up justice issues such as expanded programming; issues from Ottawa-Carleton Detention Centre).
- Access to Information and Protection of Personal Privacy (ATIPP) requests.
- Call outs for community members to participate in Boards and Commissions and identifying individuals of interest if no one applies.
- Negotiations for the recognition of the Akwesasne Court (to resolve community conflict at Akwesasne) with Ontario, Québec and Canada.
- Negotiations for the recognition of the Akwesasne Court on Mohawk Council of Akwesasne autonomy (recognition of Akwesasne Laws on a Federal level).
- Judicial independence of the Akwesasne Court through community oversight (Akwesasne Review Commission).
- Assistance with Appeals to the Council of Elders and/or coordinating a hearing with the Council of Elders.
- Assistance for elections for election forms (timelines; nominations; acceptance of candidate eligibility; voter applications; etc.).

Contact information for:
JUSTICE ADMINISTRATION
613-575-2250 Ext. 2400
45 Johnson Road, Kana:takon
Akwesasne, Québec H0M 1A0



CRITERIA:

This is dependent on the agency requirements and/or the charter.

HOW TO APPLY:

Visit the Justice Administration office at 45 Johnson Road, Kana:takon.
613-575-5000 Ext. 2400

POLICIES:

Policies are in accordance with the requirements of the documentation (such as who can be a Guarantor; deadlines to remit the document).

Applications to be a board member are in accordance with the Charter: Charter policies can be found on the Ontario MAG website.

Community members can bring in their USB and a tool kit of all laws and charters will be downloaded onto the USB storage device.



Akwesasne Community Justice Program

SUMMARY

The Akwesasne Community Justice Program (ACJP) serves community members and other Indigenous brothers and sisters who are facing issues within the criminal justice system in Cornwall, Ontario and Valleyfield, Québec. ACJP envisions our community to be safe, and our goal is about restoring relationships with respect, responsibility, repair and reintegration.

PROGRAMS & SERVICES PROVIDED:

- Indigenous Court Worker
- Youth Justice Worker
- Alternative Measures Program
- Community Neh Kanikonri:io Council
- Gladue Unit Services
- Ronathahi:io (Section 84) Early Release Program
- Ietsiatahónhsatat Victim Services
- Native Inmate Liaison Officer

HOW TO APPLY:

Contact the Akwesasne Community Justice Program.

Contact information for:
AKWESASNE COMMUNITY JUSTICE PROGRAM
Tel.: 613-575-5007
Fax: 613-938-3308
Toll Free #: 1-855-575-2341
55 Water Street West, Suite 309
Cornwall, Ontario K6J 1A1



Ontario Probation & Parole, Québec Probation

SUMMARY:

The Akwesasne Justice Department oversees services regarding Ontario and Québec probation and parole.

SERVICES:

Supervision of Probation and Parole Clients from Ontario

- Monthly or weekly supervision
- Supervision of clients who have a conditional sentence
- LSI-OR assessments (Ontario)
- Pre-sentence Reports (Ontario)
- Referral to services
- Community Service supervision

Supervision of Probation Clients from Québec

- Monthly or weekly supervision
- Supervision of probation clients from Québec
- Referral to services as per court probation order
- Community Service supervision

CRITERIA:

As prescribed through an Ontario probation order or Québec Court order.

HOW TO APPLY:

ONTARIO:

Akwesasne Court, CIA #3 Building
101 Tewesatani Road, Akwesasne Ontario K6H 0G5
613-575- 2250 Ext. 1029

MINISTRY OF COMMUNITY SAFETY AND
CORRECTIONAL SERVICES,
331 Pitt Street, Suite 201, Cornwall Ontario
Tel.: 613-933-6335 Fax: 613-938-5052

QUEBÉC:

Akwesasne Court, CIA #3 Building
101 Tewesatani Road, Akwesasne, Ontario K6H 0G5
613-575-2250 Ext. 2420

SALABERRY-DE-VALLEYFIELD COURTHOUSE, (Valleyfield)
74 Academie Road, Salaberry-de-Valleyfield, Quebec.
Tel.: 450-370-3069 Fax: 450-370-3073
Toll free: 866-455-1585

POLICIES:

Policies for Ontario can be located on the Ministry of Community Safety and Correctional Services website. Policies for Québec can be located on the Ministry of Public Security website (French only).

Akwesasne Court

PROGRAMS/SERVICES:

Adjudication of Akwesasne Laws

- Dispute Resolution of an Akwesasne Law
- See the Mohawk Council of Akwesasne website for a list of Akwesasne Laws
- May be referred to Neh Kanikonriio Council

Couples Property Law

This Law shall be referred to as the “Iatathróнна Raotiientáhtsera” Law.

Any person who wishes to start an application under this regulation must file containing the following information:

- The names of the parties to the application.
- Detailed explanation of the reasons for the application.
- Copies of any documents on which the applicant intends to rely.
- Contact information for the applicant or his/her designated representative; and
- Contact information for the respondent.
- All applicants requesting a Iatathróнна Raotiientáhtsera/Couples Property application should attend the Akwesasne Court Office to complete the intake session.
- \$100.00 filing fee MUST be paid at the time of the intake application.
- Applicants may also print the application form off the Mohawk Council of Akwesasne website, click on Justice Department.
- The Court Administration can set up an appointment for the intake if requested.
- The Iatathróнна Raotiientáhtsera/Couples Property Law and Regulations information brochures can be picked up at the Akwesasne Court.

Challenges to an Akwesasne Law

- Challenge the validity of an Akwesasne Law or
- Review the interpretation of an entire Akwesasne Law or a section of an Akwesasne Law

Prosecutorial Services

- Prosecution of Akwesasne Law offenses
- Prosecution of Indian Act offenses
- Prosecution of traffic offenses in accordance with the:
 - » Ontario Highway Traffic Act
 - » Québec Highway Safety Code

Defense Counsel Services

- Assistant of defense with matters before the Akwesasne Court
- Available one hour before Akwesasne Court is in session

Appeals to an Akwesasne Court Decision

Where an Akwesasne Law has been enacted pursuant to the Mohawk Council of Akwesasne Law Enactment Procedural Regulation (May 5, 2012) and provides for an appeal process to the Akwesasne Court, due to process of the particular law must have been exhausted before an application may be made to the Akwesasne Court.

When all avenues of due process of the particular law have been exhausted anyone affected by a decision or order as written into the particular law the time established in within the law from the time (30 days after the time) the decision or order was made to file an appeal with the Court.

HOW TO COMMENCE AN APPEAL TO THE AKWESASNE COURT:

- The applicant must complete a Notice of Appeal with the Akwesasne Court.
- The Notice of Appeal MUST be submitted with a \$100.00 non-refundable filing fee. If the fee is not paid at the time the application has been completed the matter will not proceed.
- Applicants may also print the application form off the Mohawk Council of Akwesasne website (www.akwesasne.ca), please visit the Justice Department webpage.
- The Court Administration can set up an appointment for the intake if requested.

Appeals on an Akwesasne Court decision are based on the following:

- Special grounds to appeal a decision
- Question of Law
- Basis of an appeal on a Court decision
- Appeals do not hear new evidence or evidence disallowed at a trial

Appeals to a Decision-Making Body

Where an appeal is specified to go to the Akwesasne Court or where an appeal does not exist to a decision made from a Mohawk Council of Akwesasne administrative decision-making body (Authority, Board, Commission or Tribunal), the Akwesasne Court will be the appellate (appeal) body. (i.e: Akwesasne Election Appeal Board).

Sken:nen Orders (Peace Bonds)

The Peace Bond hearing process is offered by the Court for community members who fear that another person may cause direct personal harm or injury to themselves or their family or may damage their property.

- The Akwesasne Court Administration will review all requests for a Sken:nen Order (Peace Bond) to ensure all the information is completed.
- The Akwesasne Court will coordinate the hearing with the Justices for the Akwesasne Court.
- All Applicants requesting a Peace Bond should attend

the Court Administrative Offices to complete the intake session, the \$35.00 filing fee MUST be paid at the time of the intake application.

- Applicants may also print the application form off the Mohawk Council of Akwesasne website , please visit the Justice Department webpage.
- The Court Administration shall complete the intake/ application form and forward it to the Justice via email for them to determine if there is enough grounds to continue to a hearing. It is the responsibility of the Justice to make the determination on whether to proceed to a hearing.
- The Court Administration can set up an appointment for the intake if requested.

Court Managed Mediation Services

The Akwesasne Court mediation process operates strictly on a “voluntary” basis; both parties must voluntary agree to participate in the mediation session. If one party refuses to participate in the process, the Akwesasne Court has no further legal or otherwise responsibility to the parties. The file is deemed closed.

- If a mediation session is Court Ordered, then it is MANDATORY for all parties to participate.
- All applicants requesting a mediation session should attend the Akwesasne Court Administration office to complete the intake session.
- The \$35.00 filing fee MUST be paid at the time of the intake application this is a non-refundable fee.
- Applicants may also print the application form off the Mohawk Council of Akwesasne website, please visit the Justice Department webpage.
- The Court Administration can set up an appointment for the intake if requested.

MARRIAGES

- MCR 1987/98-144 for marriages
- Applicants must get permission from Mohawk Council of Akwesasne
- Recognition in Akwesasne

SMALL CLAIMS APPLICATIONS

The Akwesasne Court has jurisdiction over cases, matters or controversies arising under the laws,

ordinances, regulations, customs and judicial decisions of the Mohawks of Akwesasne. The Court possesses civil jurisdiction over disputes in, connected with or substantially affecting Akwesasne Territory, according to Section 5 of the Akwesasne Court Law.

- All applicants requesting a Small Claims application should attend the Akwesasne Court Office to complete the intake session.
- \$100.00 filing fee MUST be paid at the time of the intake application.
- Applicants may also print the application form off the Mohawk Council of Akwesasne website, please visit the Justice Department webpage.
- The Court Administration can set up an appointment for the intake if requested.

GOOD STANDING POLICY

Members of the Mohawks of Akwesasne are subject to the Mohawk Council of Akwesasne Good Standing Policy.

- Members found “NOT” in Good Standing are suspended from obtaining or receiving certain program services with the Mohawk Council of Akwesasne organization until such time their outstanding fine has been paid in full. Example: Economic Development Business Grants, Day Care, Housing Loans.
- If the individual makes full payment they are deemed to be in good standing the Akwesasne Court will immediately notify the agency that made the original inquiry.

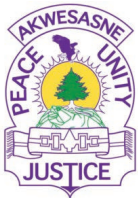
COMMISSIONED DOCUMENTS

- The Akwesasne Court Clerk is a Certified Appointed Commissioner for taking affidavits, in accordance with Section 5 of the Commissioners for taking Affidavits Act.
- Documents to be commissioned may be brought to the Akwesasne Court in person, see the Court Clerk. Copies of the Akwesasne Court Law are available on the MCA website under Legislation.
- Akwesasne Tekai'torehtha:ke Kaianerenhsara (Akwesasne Court Law) MCR 2015/2016-#332.
- Akwesasne Tekai'torehtha:ke Regulations (Akwesasne Court Regulation) MCR 2018/2019-#215.



For any information or to set up intake appointments for any service, contact:

AKWESASNE COURT
613-575-2250 Ext. 1026
CIA #3 Building,
101 Tewesateni Road
Akwesasne, ON K6H 0G5





Akwesasne Representative & Advocacy Program (ARAP)

SERVICES ARAP OFFERS:

The Akwesasne Representative & Advocacy Program (ARAP) provides band representation to Akwesasne children and families living on and off-reserve when a child protection matter arises. This can apply to any Mohawks of Akwesasne child or family anywhere in Canada. ARAP will advocate and liaise on behalf of the family with child protection agencies, ARAP ensuring cultural continuity for the child and family from the opening of the file to its close. The goal of ARAP is to keep children with family and to be connected to the community of Akwesasne.

The ARAP will also assist in client applications for Indian Status registration, and Mohawks of Akwesasne membership. In the cases of on-going care, the ARAP will also provide culturally relevant workshops, activities, and support to families.

WHAT DO I DO:

When a child protection matter arises with an Akwasasronon child/family, the child protection worker has a statutory obligation to notify the Mohawk Council of Akwesasne for band representation. To open an ARAP file, the child protection worker must call ACFS to begin the intake process. The ARAP file will be opened, and an Akwesasne Representative will be assigned to the file.

For general inquiries, or current clients, the ARAP can be contacted directly by phone or by email.

Contact information for:
AKWESASNE REPRESENTATIVE & ADVOCACY PROGRAM
Tel.: 613-575-5000 Ext. 1350
Fax: 613-938-3308
Email: arap@akwesasne.ca
55 Water Street West, Unit 130
Cornwall, Ontario K6J 1A1

Open: 8 a.m. - 5 p.m. (Monday-Friday)
For intakes, please call ACFS:
613-575-5020



WHERE DO I GO?

Directions: To visit the ARAP office in Cornwall, ON, turn right on Water Street after going through Canadian Customs. Upon passing the third set of traffic lights, turn left into 55 Water Street Building parking lot (across from the playground at Lamoureux Park). The ARAP office can found in the building by referring to the directory board next to the elevator or on the first/ground floor across from BMO Nesbitt Burns.





DEPARTMENT OF PUBLIC SAFETY

The Department of Public Safety ensures the safety and well-being of the community through key services. It provides emergency medical care and law enforcement, while compliance officers address concerns using restorative justice. The department also prepares for and manages disaster response, working to protect and strengthen the community.

Akwesasne Mohawk Ambulance

SUMMARY

The Akwesasne Mohawk Ambulance (AMA) provides 24/7 emergency medical services, offering advanced life support care and transport to the hospital. Serving the entire community of Akwesasne, AMA responds to emergencies in the northern districts of Kana:takon, Tsi Snaihne, Kawehno:ke, and the southern portion of the community.

CRITERIA:

The criteria for the AMA to provide services is to call AMPS Central Dispatch at 613-575-2000. The AMA has a duty to respond to every call. In the event that they cannot respond to a call, the AMPS dispatch will call another ambulance service.

POLICIES:

Ambulance policies can be located on the MCA website: www.akwesasne.ca/public-safety/akwesasne-mohawk-ambulance/ and additional information can be found the New York State Department of Health website: www.health.ny.gov/professionals/ems/.

HOW TO APPLY:

There is no application needed. If you require services from the AMA, call AMPS Central Dispatch at 613-575-2000.

If you have any concerns regarding services please do not hesitate to contact the Program Manager.

Contact Information:

AKWESASNE MOHAWK AMBULANCE

Kanonhkwa'tsheri:io Health Facility
31 Hilltop Drive, Kana:takon (St. Regis)

PO Box 90
Akwesasne, Québec H0M 1A0
613-575-2341 Ext. 3121

**FOR EMERGENCIES, PLEASE CALL CENTRAL DISPATCH:
613-575-2000**



Akwesasne Mohawk Police Service

SUMMARY

The Akwesasne Mohawk Police Service (AMPS) delivers community policing services to residents in the northern portion of Akwesasne. AMPS enforce laws across both Ontario and Québec, including Criminal Code violations, By-laws, and Highway Traffic Act infractions.

The service operates specialized units such as the Akwesasne Organized Crime Unit (AOCU), Snowmobile, ATV, and Vessel Enforcement Team (SAVE) and general patrol. Additionally, AMPS provides various informational services, including requests for information and occurrence reports, motor vehicle accident reports, fingerprinting, police clearance letters (for volunteer, employment, or non-paying student purposes), Freedom of Information requests, and commissioner of oath services.

When you join the AMPS, you become part of a proud tradition of service that spans generations. As a protector of the Akwesasne Mohawk community, your actions will leave a lasting legacy and shape a stronger and safer community.

Our ideal candidate is from and familiar with the area. This local knowledge is a valuable asset in understanding the unique cultural dynamics, customs, and traditions of the Akwesasne Mohawk community. By being part of the community you serve, both professionally and personally, you'll develop a deeper connection and mutual respect, enhancing your ability to protect and serve the people effectively.

For more information on how to join our team, please visit our career website at:



CENTRAL DISPATCH SERVICE

AMPS also manages the Akwesasne Central Dispatch unit. A public safety dispatcher performs specialized duties involving dispatching police and ambulance units. Dispatchers handle complaints and service requests and provide accurate and timely transmittal of information messages that frequently involve emergency situations affecting human welfare and safety.

**The community of Akwesasne can contact Central Dispatch for Police and Ambulance Services at
613-575-2000 for emergency services and
613-575-2340 for non-emergency services.**

AKWESASNE ORGANIZED CRIME UNIT (AOCU)

The AOCU is a specialized unit within AMPS comprised of one Detective Sergeant or team leader, several detectives and seconded officers from other police agencies who work as a closely-knit team to combat organized crime. The Mohawk Territory of Akwesasne has unique geographic challenges and jurisdictional complexities. There is a need for the Akwesasne Mohawk Police Service to continue participating in joint-force law enforcement operations that target organized crime and border integrity. Previous joint efforts have demonstrated the commitment of the AMPS to work with other law enforcement agencies to conduct effective cross-border investigations and prosecutions, collect and share intelligence, and promote joint law enforcement and crime prevention activities. This collaborative approach to policing services in and around the Territory, particularly to combat the conduct of illegal cross border by criminal elements, both locally and internationally, who are seeking to exploit its multi-jurisdictional nature and community members.

COMMUNITY SAFETY ENFORCEMENT UNIT (CSEU)

The AMPS Community Safety Enforcement Unit (CSEU) is a specialized unit within the AMPS tasked with maintaining and enhancing community safety through comprehensive and responsive investigative services. The CSEU operates independently of the AMPS Akwesasne Organized Crime Unit but collaborates as needed to ensure thorough and effective investigations. The AMPS Community Safety Enforcement Unit is dedicated to fostering a safe and secure community through meticulous and effective investigative practices, supporting patrol officers, and ensuring the timely and accurate resolution of investigations.

SNOWMOBILE, ATV, AND VESSEL ENFORCEMENT (SAVE) UNIT

The SAVE unit comprises several officers trained to patrol the waterways using snowmobiles, ATVs, and marine units. The SAVE unit conducts joint operations with local and outside agencies to target criminal activity on the St. Lawrence River and enhance public safety.

Contact Information:
AKWESASNE MOHAWK POLICE SERVICE
73 Sweetgrass Lane, Akwesasne,
Québec H0M 1A0

NON-EMERGENCY: 613-575-2340
CENTRAL DISPATCH: 613-575-2000

EMAIL: info.amps@akwesasne.ca

Compliance Program

SUMMARY

Compliance Officers deliver a high standard of service comparable to that of By-law Officers. They address community complaints before they escalate into criminal charges. The Compliance Officers engage with community members to mitigate and resolve complaints that align with restorative justice principles.

SERVICES:

Investigation and Resolution

- Investigates and resolves contraventions of MCA By-Laws and Community Laws.
- Encourages amicable resolution of disputes where possible.
- Produces formal complaints and provides testimony to Akwesasne Court when necessary.

Collaboration with Conservation

- Works with Conservation Officers to enforce Community Laws, including river and land patrols.
- Assists in monitoring MCA-owned properties and patrolling waters under MCA jurisdiction.

Public Safety and Animal Control

- Picks up and transports deceased or decaying canines found in public areas for proper disposal.
- Provides workshops and education on responsible canine ownership.
- Manages canine registration services for the community.

Training and Community Education

- Organizes and facilitates safety training courses, including boating, firearm, and snowmobile safety.
- Provides educational support related to emergency measures and environmental safety.

Support for Emergency Measures

- Collaborates with Environment/Emergency Measures, Conservation Officers, and AMPS on an ‘as needed’ basis and prepares reports on activities and issues.
- Acts as a core component of emergency response efforts with the Emergency Measures Program.

Contact information for:
AKWESASNE COMPLIANCE OFFICER
73 Sweetgrass Lane, Akwesasne, QC H0M 1A0
CELL: 613-330-9681
OFFICE: 613-575-2340 Ext. 2415
EMAIL: compliance.department@akwesasne.ca



Emergency Measures Program

SUMMARY

The Emergency Measures Program (EMP) oversees emergency management that will assist, guide and support the Mohawk Council of Akwesasne’s mission and vision by establishing emergency plans, organizing and coordinating the response efforts to manmade (intentional and unintentional), natural and technological emergencies by establishing plans in the five (5) phases of emergency management (i.e. planning/preparedness, mitigations, prevention, response, and recovery). This includes the establishment and management of the Emergency Operations Center (EOC). Emergency management is a proactive approach and helps Akwesasne from being reactive during emergencies.

Emergency management focuses on the minor and major crises or disasters, which are events that produce impacts than a community may or may not be able to support on its own. The management of disasters requires a combination of support from Akwesasronon, local businesses, organizations, local, and/or higher levels of government. The outcome of emergency management is to prevent crises / disasters, where this is not possible, to reduce their harmful impacts and to ensure public safety.

CRITERIA:

The Emergency Measures Program is required to assist, guide and support Akwesasne before, during and after crises/disasters, and our vision and goals help us achieve it.

POLICIES:

The Emergency Measures Program’s policies are written and built directly into the Akwesasne Joint Emergency Plan (AJEOP).

PLANS:

The EMP is responsible for the creation, review and revisions of the following MCA emergency plans:

- | | | |
|---|--|---------------------------------|
| • Akwesasne Joint Emergency Operations Plan (AJEOP) | • Akwesasne Elections Emergency Plan | • Damage Assessments & Teams |
| • Akwesasne Bereavement Emergency Plan | • Akwesasne Hazardous Materials Contingency Plan | • MCA’s DOH Pandemic Plan |
| • Akwesasne Community Fire-Smart Plan | • Continuity of Operations Plans (COOP) | • MCA’s Infectious Control Plan |
| | | • Utility Failure Plan |

Contact information for:
EMERGENCY MEASURES PROGRAM/EMERGENCY OPERATIONS CENTER
PO Box 90
Akwesasne QC, H0M 1A0
EOC MAIN: 613-575-5005
EOC ALTERNATE: 613-575-2331 or 613-575-2340
EMAIL: eoc@akwesasne.ca



AHKWESÁHSNE MOHAWK BOARD OF EDUCATION

The Ahkwesàhsne Mohawk Board of Education (AMBE) provides enriching educational programs for students from early childhood to post-secondary levels, fostering pride in Kanien’keha language and culture. AMBE oversees three district schools offering Early Years, Primary, and Middle School programming, as well as services such as Akwesasne Child Care, Mohawk Language & Culture, Transportation, Food Services, and Post-Secondary Assistance. AMBE also supports Iohahi:io Akwesasne Education & Training Institute, an Indigenous institution offering diploma, certificate, and degree programs tailored to the unique needs of Akwesasronon.

Through innovative programming and meaningful partnerships, AMBE ensures that community members have access to high-quality education and opportunities for lifelong learning.

MISSION STATEMENT:
“Ie thi ha hon:nien – We make the road for them.”

The Ahkwesáhsne Mohawk Board of Education motto encompasses our vision and mandate of providing our children with the highest quality education possible and “building a road for them” that will lead to success.

Contact information for:
AMBE ADMINISTRATION

613-933-0409

169 International Road,
Akwesasne, ON K6H 0G5

www.ambe.ca

OUR CHILD CARE CENTERS:



**KANA:TAKON
CHILD CARE CENTER**

Rooms: Infant (3m-18m),
Toddler (18m-30m)

21 Park Street,
Kana: takon, QC H0M 1A0
613-575-1915



**KAWEHNO:KE
CHILD CARE CENTER**

Rooms: Infant (3m-18m),
Toddler (18m-30m),
Pre-School (30+m)

10 Community Center Road,
Kawehno: ke, ON K6H 0G5
613-938-5067



**TSI SNAIHNE
CHILD CARE CENTER**

Rooms: Toddler (18m-30m),
Pre-School (30+m)

117 Snye School Road,
Tsi Snaihne, QC H0M 1A1
613-575-1171

Early Years Program

Akwesasne Child Care

SUMMARY:

The Akwesasne Child Care Program services 83 families between all three centers in each district. We offer full-time care for children between the ages of three months and five years from Monday to Friday between 7:30 a.m. to 5:00 p.m.

We are licensed to provide full-time care for:

- Infants (3 months to 18 months)
- Toddlers (18 months to 30 months)
- Pre-school Children (31 months to 44 months).

Summer care is also available!

Our programs strive to deliver high quality childcare that embraces the individuality and diversity of each child and family that we serve in a safe and nurturing environment.

Akwesáhsne Early Childhood Programming

SUMMARY:

AMBE has three Head Start/K3 classrooms, one at each of our schools. Students enrolled in the Head Start/K3 Program are offered free lunch through the Food Services Program.

Early Years has expanded into summer care. This six-week day program is for working parents of children ages three through six.

HOW TO APPLY:

Registrations are accepted on an ongoing basis at all three centers. Registration forms are available for download on our website.



Akwesasne Zero 2 Six

SUMMARY:

Akwesasne Zero 2 Six is a drop-in center with a wholistic approach to help Akwesasne's families access all services prenatal to 6 years of age! The EarlyOn Zero 2 Six program is a family service for children aged 0-6, their parents and caregivers to take part in programs and activities together.

One of our goals is to make strong connections with our families! Akwesasne Zero 2 Six is designed to encompass all services 0-6 years and include them in our community calendar, pool resources to best service all families within Akwesasne. We do this to ensure Parents and caregivers can get information and support about services available to them in the community, learn about their children's development and find answers to their questions. Our focus is on helping families give their young children the best start in life.

All programming is guided by How Does Learning Happen: Ontario's Pedagogy for the Early Years in the development of their programs for children and families.

COST FOR PROGRAM:

All programming is free of charge!

CRITERIA:

Children ages 0-6.



Contact information for:
EARLY YEARS PROGRAM

Superintendent of Early Years,
Lani Sunday
613-932-9564
akwesasnechildcare.com

Contact information for:
AKWESASNE ZERO 2 SIX

613-938-5067
zero2six@akwesasne.ca
191 Rita Lane, Akwesasne ON K6H 0G5
www.akwesasnezero2six.com



Elementary Schools



Akwesasne Mohawk School
GRADES: K3-GRADE 8

The Akwesasne Mohawk School (AMS) provides teaching and instructional services for students in **Early Years** (K3, K4, K5), **Primary Programming** (Grades 1 - 6), and **Middle School** (Grade 7 - 8). At AMS, we focus on the wholistic approach of meeting the needs of the whole child. We hold high expectations for each child and each of our dedicated staff members are here to support and nurture the students.

At AMS, we are committed to implementing the whole school Success for All (SFA) programming which delivers data-based, short-term and long-term program planning for students to improve their oral, reading, and language development competencies. Our structure and process ensure that all students receive daily scheduled blocks of time dedicated to the SFA program.

On a monthly basis, students at AMS are honored for their attendance and character development through an awards ceremony. Students with exceptional attendance and those who best embody the chosen characteristic of the month receive recognition - friends and family are encouraged to attend to honor the students.

HOW TO APPLY:

To attend Akwesasne Mohawk School, please submit an application to the AMBE Board Office.



Kana:takon School
GRADES: K3 – GRADE 5
SKAHWATSI:RA (GRADE 5 TRANSITION CLASS)

Kana:takon School is home to the Skahwatsi:ra Language Program, which offers an immersion approach to learning the Kanien’keha Language where most courses are offered in Kanien’keha. Students from K3 to Grade 5 are provided language rich programming that focuses on Literacy, Science, Math and Social Studies/Culture. We offer a transition program for students in grades five and six, that develops and strengthens their English language skills.

The staff at Kana:takon School work with students to instill pride in their language and culture. They plan ceremonies, socials, and other events that welcome the students’ families into the schools to help build our school community. Moving forward, our focus is on developing curriculum and creating community partnerships to strengthen our program and language. We will continue to build on assessment strategies for our teachers and students to use, and we will continue to grow our school programming through integration of technology to ensure student engagement and success.

HOW TO APPLY:

To attend Kana:takon School, please submit application to the AMBE Board Office.



Tsi Snaihne School
GRADES: K3 – GRADE 8

Our community school is in the beautiful district of Tsi Snaihne. The school population averages 185 students from K3 to Grade 8. One of our many strengths is our staff members who get to know all the students in our small and caring school community. We are proud to be part of helping our students develop a positive self-identify by providing daily instruction in Kanien’keha, promoting and organizing socials, community meals, the Tom Longboat Run, and other activities and events that celebrate the traditions and culture of Akwesasne throughout the school year.

HOW TO APPLY:

To attend Tsi Snaihne School, please submit application to Char Cook, Administrative Assistant.

Mohawk Language & Culture
“ENTSITEWATÁHAKE” - WE WILL SPEAK AGAIN

SUMMARY:

The AMBE Mohawk Language & Culture team are continually developing programs in Literacy, Science, and Social Studies, producing vibrant and creative teaching materials. Translations are provided promptly, and material requests are handled efficiently. We are digitizing the language to ensure wider access for the community and constantly seeking ways to enhance the quality of our services.

The Mohawk Language and Culture Department has nine staff members, which include four Curriculum Resource Developers, two Artists, one Program Support Officer and one Administrative Assistant.

Contact information for:
MOHAWK LANGUAGE & CULTURE

613-933-0409

29 Third Street, Akwesasne QC, H0M 1A0

Contact information for:
ELEMENTARY SCHOOLS

Akwesasne Mohawk School
Tel: 613-932-3366 Fax: 613-932-7722
28 AMS Road, Akwesasne, ON K6H 0G5

Kana:takon School
Tel.: 613-575-2323 Fax: 613-575-1910
28 Second Street, Akwesasne, QC H0M 1A0

Tsi Snaihne School
Tel.: 613-575-2291 Fax: 613-575-2827
127 Snye School Road, Akwesasne QC H0M 1A1

Secondary School Services

SUMMARY:

The Akwesasne Mohawk Board of Education has a Tuition Agreement with the Upper Canada District School Board (UCDSB) and an Educational Services Agreement with the Catholic District School Board of Eastern Ontario (CDSBEO) for students who reside on-reserve. Both agreements cover tuition costs and transportation for grade 9-12 students only. Schools covered under the UCDBS Tuition Agreement are Cornwall Collegiate and Vocational School, AMBE/TR Leger Foundations Program, TR Leger-Iohahi:io Akwesasne Education and Training Institute, and the TR Leger School (main Cornwall campus). The school covered under the CDSBEO Educational Services Agreement is St. Joseph’s Secondary School. Lisa Zeran oversees AMBE’s Secondary Schools Program along with the Private School requests.

Contact information for:
SECONDARY SCHOOL SERVICES
Secondary School Services Coordinator,
Lisa Zeran
613-932-8360 Ext. 4225

Post-Secondary Assistance Program

SUMMARY

The AMBE Post-Secondary Assistance Program (PSAP) vision is to empower Akwesasronon to take leading rolls in the community by pursuing a post-secondary. Higher Education provides the opportunity for Akwesasne members to become educationally qualified and to fill the vital roles within our community.

The AMBE PSAP provides financial support to students, covering expenses such as tuition, room and board (or a monthly living allowance), travel, and books.

HOW TO APPLY:

Applications can be found on our website.

Contact information for:
POST-SECONDARY ASSISTANCE PROGRAM
16 Iohahi:io Road, Akwesasne, QC H0M 1A1

Post-Secondary Manager	PSAP Student	PSAP Student
Veronica Jacobs	Success Officer	Success Officer
613-575-2754 Ext. 4116	Hannah McDonald	Erin Mitchell
	613-575-2754 Ext. 4115	613-575-2754 Ext. 4114



Iohahi:io Akwesasne Education and Training Institute

SUMMARY

Iohahi:io, meaning “the good road,” is an educational and training institute and a proud member of the Indigenous Institutes Consortium of Ontario. As one of only eight First Nation communities in Ontario with its own higher education facility, Iohahi:io provides certificate, diploma, degree programs, and training opportunities in partnership with post-secondary institutions, strengthening both individuals and the community.

With a focus on student success, Iohahi:io offers personalized supports rooted in respectful and caring relationships, helping students overcome barriers and achieve their goals. Guided by Haudenosaunee values, traditions, and culture, these principles are woven into every aspect of the curriculum and student experience.

Contact information for:
IOHAHI:IO AKWESASNE EDUCATION AND TRAINING INSTITUTE

Reception: 613-575-2754 Ext. 4100	info.iohahiio@ambe.ca
Fax: 613-575-1478	16 Iohahi:io Road, Akwesasne, QC H0M 1A1

Student Services

Food Services

SUMMARY

AMBE has a Food Services Program that provides hot lunches to all students enrolled in the three AMBE schools. This program is sponsored by a partnership with the Mohawk Council of Akwesasne’s Department of Community and Social Services, and Akwesasne Child and Family Services.

Contact information for:
FOOD SERVICES
Student Services Facilitator,
Louella “Guzzy” Lazore
613-932-7564

Transportation

SUMMARY

The Ahkwesáhsne Mohawk Board of Education (AMBE) operates a robust transportation program, serving all AMBE schools, Iohahi:io, Upper Canada Secondary Schools, the Catholic District School Board, and AMBE Foundations. It consists of a dedicated team of 20 Bus Drivers, 2 Van Drivers, 14 Bus Monitors, and a Transportation Supervisor who ensures safe and efficient student transport.

Beyond facilitating daily transportation needs, AMBE’s busing services play a crucial role in fostering a sense of community and connectivity among students in Akwesasne. The presence of bus monitors further enhances the safety and supervision of students

Early Years After School Program

SUMMARY

The AMBE Early Years After School Program is designed for children aged 3-5, catering to 71 students across three schools. Our dedicated staff offer a rich variety of activities including physical movement, arts and crafts, literature sessions, and a wholesome afternoon snack. It’s a nurturing environment where every child can learn, play and grow happily after school hours. MCA’s Department of Community and Social Services have sponsored the Early Years After School program covering the parent fees for the remainder of the academic year.

during transit, creating a supportive environment. By maintaining a strong commitment to providing reliable and efficient transportation solutions, AMBE demonstrates its dedication to enhancing the overall educational experience for students in Akwesasne and promoting access to education as a fundamental right for all members of the community.

Contact information for:
TRANSPORTATION
Transportation Manager,
Darren Cook
613-933-0409 Ext. 1405



MOHAWK COUNCIL OF AKWESASNE PROGRAM & SERVICE DIRECTORY – 2025

EXECUTIVE SERVICES

Akwesasne Community Fund, Donations, Service Complaints
613-575-2250 ext. 2121

12 Akwesasne Street,
Akwesasne, Quebec H0M 1A0 *(St. Regis)*

Aboriginal Rights & Research Office
613-575-2250
arro@akwesasne.ca

12 Akwesasne Street,
Akwesasne, Quebec H0M 1A0 *(St. Regis)*

Mohawk Government
613-575-2250

12 Akwesasne Street,
Akwesasne, Quebec H0M 1A0 *(St. Regis)*

Nation Building
613-575-2250 ext. 3190
entewatathawi@akwesasne.ca

12 Akwesasne Street,
Akwesasne, Quebec H0M 1A0 *(St. Regis)*

Office of Vital Statistics
613-936-1548 ext. 1013
CIA #3 Building
101 Tewesateni Road
Akwesasne, Ontario K6H 0G5 *(Cornwall Island)*

DEPARTMENT OF COMMUNITY & SOCIAL SERVICES

Akwesasne Child & Family Services
613-575-5020
Toll Free: (833) 575-5020
acfsinquiries@akwesasne.ca
acfssupportinquiries@akwessasne.ca
Kanonhkwa’tsheri:io Health Facility
31 Hilltop Drive,
Akwesasne, Quebec H0M 1A0 *(St. Regis)*

Akwesasne Family Wellness Program
613-937-4322
afwpoutreach@akwesasne.ca
19 Kawehno:ke Apartment Road
Akwesasne, Ontario K6H 0G5 *(Cornwall Island)*

Community Support Program
613-575-2341 ext. 3262
csp@akwesasne.ca
Kanonhkwa’tsheri:io Health Facility
31 Hilltop Drive,
Akwesasne, Quebec H0M 1A0 *(St. Regis)*

DEPARTMENT OF ECONOMIC DEVELOPMENT

A’nowara’ko:wa Arena
613-938-1583
arena@akwesasne.ca
36 Phillip Hopps Memorial Road
Akwesasne, Ontario K6H 0G5 *(Cornwall Island)*

Akwesasne Economic Development Fund, Cannabis & Tobacco Licensing, Business Registrations, Peace Tree Trade Centre Unit Rentals, Small Business Grant Programs, and Training & Tuition
613-938-1583
ecdev@akwesasne.ca
167 International Road, Unit 3
Akwesasne, Ontario K6H 0G5 *(Cornwall Island)*

Thompson Island Cultural Camp
613-938-1583
thompsonisland@akwesasne.ca
167 International Road, Unit 3
Akwesasne, Ontario K6H 0G5 *(Cornwall Island)*

DEPARTMENT OF FINANCE & ADMINISTRATION

Communications Unit
613-575-2250 ext. 2210, 2211, 2212, 2213
communications@akwesasne.ca

Finance
613-575-2250 ext. 2175
etransfer@akwesasne.ca
MAILING ADDRESS:
PO Box 90
Akwesasne, Quebec H0M 1A0

Human Resources
613-575-2250
jobs@akwesasne.ca
MAILING ADDRESS:
PO Box 90
Akwesasne, Quebec H0M 1A0

DEPARTMENT OF HEALTH

Akwesasne Non-Insured Health Benefits
613-575-2341 ext. 3340
Toll-free: 1-888-514-1966
nihb@akwesasne.ca
Kanonhkwa’tsheri:io Health Facility
31 Hilltop Drive,
Akwesasne, Quebec H0M 1A0 *(St. Regis)*
MAILING ADDRESS:
PO Box 941
Cornwall, Ontario K6H 5V1

Health Promotion & Prevention Program, Environmental Health and Infection Prevention and Control, Healthy Families Program, and Quebec Health Card Requests & Renewals (RAMQ)
613-575-2341 ext. 3220

Kanonhkwa’tsheri:io Health Facility
31 Hilltop Drive,
Akwesasne, Quebec H0M 1A0 *(St. Regis)*

Jordan’s Principle
613-575-2341 ext. 2652
jordansprinciple@akwesasne.ca
Kanonhkwa’tsheri:io Health Facility
31 Hilltop Drive,
Akwesasne, Quebec H0M 1A0 *(St. Regis)*

Addiction Services
613-575-2341 ext. 3115
addictions@akwesasne.ca
Kanonhkwa’tsheri:io Health Facility
31 Hilltop Drive,
Akwesasne, Quebec H0M 1A0 *(St. Regis)*

Land-Based Healing Program
613-575-2341
landbasedhealing@akwesasne.ca
Angus Mitchell Memorial Building
15 Akwesasne Street,
Akwesasne, Quebec H0M 1A0 *(St. Regis)*

Mental Health Services
613-575-2341 ext. 3115
mentalhealth@akwesasne.ca
Kanonhkwa’tsheri:io Health Facility
31 Hilltop Drive,
Akwesasne, Quebec H0M 1A0 *(St. Regis)*

Sahatiha’hará:ne Detox Center
613-932-5050
44 James Lane,
Akwesasne, Ontario K6H 0G5 *(Cornwall Island)*

Traditional Medicine
613-575-2341 ext. 3100
Traditional.Medicines@akwesasne.ca
Kanonhkwa’tsheri:io Health Facility
31 Hilltop Drive,
Akwesasne, Quebec H0M 1A0 *(St. Regis)*

Akwesasne Medical Clinic
613-575-2341 ext. 3215
Kanonhkwa’tsheri:io Health Facility
31 Hilltop Drive,
Akwesasne, Quebec H0M 1A0 *(St. Regis)*

Kawehno:ke Medical Clinic
613-932-5808
CIA Building #2
Tewesateni Road,
Akwesasne, Ontario K6H 0G5 *(Cornwall Island)*

Chronic Disease Management
613-575-2341 ext. 3247
Kanonhkwa’tsheri:io Health Facility
31 Hilltop Drive,
Akwesasne, Quebec H0M 1A0 *(St. Regis)*

Indigenous Patient Navigators
613-575-2341
Kanonhkwa’tsheri:io Health Facility
31 Hilltop Drive,
Akwesasne, Quebec H0M 1A0 *(St. Regis)*

Home & Community Care Program
613-575-2341 ext. 1618
24B Frank Benedict Memorial Lane
Akwesasne, Ontario K6H 0G5 *(Cornwall Island)*

Elder Care Services
613-575-2341 ext. 1661
70 Kawehno:ke Apartment Road,
Akwesasne, Ontario K6H 0G5 *(Cornwall Island)*

Iakhihsohta Lodge
613-575-2507
95 Snye School Road
Akwesasne, Quebec H0M 1A1 *(Snye)*

Tsiionkwanonhso:te Long-Term Care
613-932-1409
70 Kawehno:ke Apartment Road,
Akwesasne, Ontario K6H 0G5 *(Cornwall Island)*

DEPARTMENT OF INFRASTRUCTURE, HOUSING & ENVIRONMENT

Infrastructure Sector
613-575-2250 ext. 1003
CIA Building #3
101 Tewesateni Road,
Akwesasne, Ontario K6H 0G5 *(Cornwall Island)*

Roads Program
613-938-5476 or 613-551-1290
Akwesasne, Ontario K6H 0G5 *(Cornwall Island)*

Water/Wastewater Program
613-575-2250 ext. 1003
WATER/WASTEWATER MANAGER:
613-933-4924 or water@akwesasne.ca

EMERGENCY CONTACT:
Water & Wastewater 24/7 On-Call Pager:
518-404-2252
AMPS Central Dispatch: 613-575-2000
CIA #3 Building
101 Tewesateni Road
Akwesasne, Ontario K6H 0G5 *(Cornwall Island)*

Housing Sector
613-575-2250 ext. 1050
PROJECT MANAGER ext. 1054
TENANT/MAINTENANCE MANAGER ext. 1057
housing@akwesasne.ca
CIA #3 Building
101 Tewesateni Road
Akwesasne, Ontario K6H 0G5 *(Cornwall Island)*

Environment Sector
613-575-2250 ext. 1039
environmentprogram@akwesasne.ca
CIA #3 Building
101 Tewesateni Road
Akwesasne, Ontario K6H 0G5 *(Cornwall Island)*

JUSTICE DEPARTMENT

Justice Administration
613-575-5000 ext. 2400
45 Johnson Road
Akwesasne QC, H0M 1A0 *(St. Regis)*

MAILING ADDRESS:
PO Box 90
Akwesasne, Quebec H0M 1A0

Akwesasne Community Justice Program
Tel.: 613-575-5007
Fax: 613-938-3308
55 Water Street West, Suite 309
Cornwall ON, K6J 1A1

Akwesasne Court
613-575-2250 ext. 1026
CIA #3 Building
101 Tewesateni Road
Akwesasne, Ontario K6H 0G5 *(Cornwall Island)*

Probation & Parole
613-575-2250 ext. 1029
C.I.A. #3 Building
101 Tewesateni Road
Akwesasne, Ontario K6H 0G5 *(Cornwall Island)*

Akwesasne Representative & Advocacy Program
Tel.: 613-575-5000 ext. 1350
Fax: 613-938-3308
arap@akwesasne.ca
55 Water Street West, Unit 130
Cornwall ON, K6J 1A1

DEPARTMENT OF PUBLIC SAFETY

Akwesasne Mohawk Ambulance
613-575-2341 ext. 3121
EMERGENCIES CONTACT CENTRAL DISPATCH:
613-575-2000
Kanonhkwa’tsheri:io Health Facility
31 Hilltop Drive,
Akwesasne, Quebec H0M 1A0 *(St. Regis)*

Akwesasne Mohawk Police Service
NON-EMERGENCY: 613-575-2340
CENTRAL DISPATCH: 613-575-2000
info.amps@akwesasne.ca
73 Sweetgrass Lane,
Akwesasne, Quebec H0M 1A0 *(St. Regis)*

Compliance Program
Cell: 613-330-9681
Office: 613-575-2340 ext. 2415
compliance.department@akwesasne.ca
73 Sweetgrass Lane,
Akwesasne, Quebec H0M 1A0 *(St. Regis)*

Emergency Measures Program
EOC Main: 613-575-5005
EOC Alternate: 613-575-2331 or 613-575-2340
eoc@akwesasne.ca
P.O. Box 90
Akwesasne, Quebec H0M 1A0

AHKWESÁHSNE MOHAWK BOARD OF EDUCATION

AMBE Administration
613-933-0409
169 International Road
Akwesasne, Ontario K6H 0G5 *(Cornwall Island)*

Early Years
613-932-7564

Akwesasne Zero 2 Six
613-938-5067
zero2six@akwesasne.ca
191 Rita Lane
Akwesasne, Ontario K6H 0G5 *(Cornwall Island)*

Elementary Schools
AHKWESÁHSNE MOHAWK SCHOOL
613-932-3366
28 AMS Road,
Akwesasne ON K6H 0G5 *(Cornwall Island)*

KANA:TAKON SCHOOL
613-575-2323
28 Second Street,
Akwesasne, QC H0M 1A0 *(St. Regis)*
TSI SNAIHNE SCHOOL
613-575-2291
127 Snye School Road,
Akwesasne QC H0M 1A1 *(Snye)*

Mohawk Language & Culture
613-933-0409
29 Third Street,
Akwesasne, Quebec H0M 1A0 *(St. Regis)*

Secondary School Services
613-932-8360 ext. 4225

Post-Secondary Assistance Program
613-575-2754 ext. 4116, 4115, 4114
16 Iohahi:io Road
Akwesasne, QC H0M 1A1 *(Snye)*

Iohahi:io Akwesasne Education & Training Institute
613-575-2754 ext. 4100
info.iohahio@ambe.ca
16 Iohahi:io Road
Akwesasne, QC H0M 1A1 *(Snye)*

Food Services
613-932-7564

Transportation
613-933-0409 ext. 1405
169 International Road
Akwesasne, Ontario K6H 0G5 *(Cornwall Island)*



MOHAWK COUNCIL OF AKWESASNE
P.O. Box 90
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MOHAWK COUNCIL OF AKWESASNE COMMUNICATIONS UNIT PUBLICATION

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