



JORDAN'S PRINCIPLE

# FREQUENTLY ASKED QUESTIONS:

## 1. HOW LONG DOES IT TAKE TO PROCESS AND APPLICATION?

Once all required documentation is received by the Mohawk Council of Akwesasne's Jordan's Principle office, the Navigators will promptly forward the completed application to Indigenous Services Canada (ISC) – Jordan's Principle for review and a decision. Jordan's Principle Navigators play a key role in assisting community members with their applications. They ensure all relevant documentation is included, which helps avoid unnecessary delays during the review process.

### Application Process:

1. Call the office to schedule an intake appointment.
2. Complete the application.
3. Sign consent forms.
4. Identify risks/needs.
5. Identify any additional documentation required.
6. Completed application is sent to ISC – Jordan's Principle for a decision.

Note: Applications are not guaranteed approval.

## 2. HOW DO I APPEAL A DECISION?

At the request of the parent/guardian/child, the Akwesasne office can email ISC – Jordan's Principle with any new documentation to support the needs of the child(ren) and request an appeal. ISC will review the file and make a new determination.

Appeals must be submitted within 1 year of the date of denial. If the parent/guardian prefers to appeal the decision directly, they may email any new documentation to ISC – Jordan's Principle and request a second review.

Note: New documentation is not always required. You may request an appeal if you believe the original application was sufficient. You can request a second review for your appeal.

## 3. WHO CAN WRITE A SUPPORT LETTER?

Support letters must be provided by a licensed or registered health professional, educational professional, or an Elder or Knowledge Keeper who is part of the child's circle of care and has the appropriate expertise to identify the child's unmet needs.





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### 4. DO THEY ACCEPT LETTERS OF SUPPORT FROM CHIEFS?

Yes, as long as the Chief is a licensed or registered professional writing the letter in their area of expertise. Previously, ISC accepted all letters from Chiefs. However, as of February 10, 2025, support letters must come from licensed professionals (see previous question).

### 5. I AM NOT A LEGAL GUARDIAN. CAN I STILL APPLY FOR MY CHILD?

If you are not the legal guardian, you may only apply with written consent from the legal guardian giving you permission to submit the application on the child's behalf.

### 6. WHAT KIND OF SERVICES CAN I APPLY FOR?

Jordan's Principle is a child-first initiative that ensures First Nations children receive the supports they need, when they need them. You can apply for a wide range of services, including but not limited to:

- Wheelchair ramps
- Assessments and screenings
- Medical supplies
- Personal support workers
- Land-based activities
- School supplies
- Tutoring services
- Assistive technology

### 7. WHAT IS THE AGE REQUIREMENT FOR A CHILD?

A child must be a First Nations child under the age of majority in their province or territory. The Mohawk Council of Akwesasne follows Ontario's age of majority, which is under 18 years old.

### 8. CAN I APPLY IF I DON'T LIVE IN AKWESASNE (ONTARIO OR QUEBEC)?

Yes. Jordan's Principle is for all First Nations children living in Canada.





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## 9. ARE HOME RENOVATIONS APPROVED?

As per the ISC – Jordan's Principle operational bulletin dated February 10, 2025, general home renovations are no longer approved. However, Jordan's Principle may consider and fund minor renovations or modifications to an existing home on a case-by-case basis – specifically when required to meet the child(ren)'s mobility, health, or medical needs.

Examples of minor renovations that may be considered include:

- Wheelchair ramps;
- Stair glides;
- Ergonomically comfortable bathroom renovations related to accessibility;
- Room modification to allow space for additional equipment;
- Safety yard enclosures e.g. fencing

Other items not approved include sporting events, non-medical supports, and international travel unless related to an exceptional medical need.

## 10. MY FRIEND GOT APPROVED IN 3 WEEKS. WHY IS MINE TAKING LONGER?

Applications are reviewed on a case-by-case basis by ISC – Jordan's Principle. Your child's needs or application details may differ from other children's applications. There will be exceptions made to urgent application requests, such as life-threatening situations, palliative care, suicide risk, or safety concerns. These requests are prioritized.

## 11. CAN I RECEIVE APPROVED SERVICES/PRODUCTS/SUPPORTS IN THE U.S.?

Yes, as long as the cost does not exceed the approved amount in Canadian funds. U.S. support amounts will be converted to Canadian currency.

## STILL HAVE QUESTIONS?

PLEASE CONTACT MCA'S JORDAN'S PRINCIPLE'S OFFICE:

 613-575-2341 ext. 2652

 [jordans.principle@akwesasne.ca](mailto:jordans.principle@akwesasne.ca)

VISIT THE ISC – JORDAN'S PRINCIPLE WEBSITE:

 [canada.ca/jordans-principle](https://canada.ca/jordans-principle)

 1-833-442-2429

